

PUBLIC HOUSING AGENCY

SAINT PAUL

Housing Choice Voucher & Waiting List FAQs (Frequently Asked Questions)

1. When will the waiting list for Housing Choice Voucher be open? How do I apply?

The waiting list will be open from Wednesday, June 12, 2019 at 8:00 AM through Tuesday, June 18, 2019 at 12:00 PM. It is an online-only application. You may apply at any time (24 hours a day) during this time period at www.waitlistcheck.com/STPAUL. You can use any computer, tablet or smart phone with internet access to apply, including free computers at public libraries. This information is posted at www.stpha.org.

2. Can I come into the PHA office to apply?

Unfortunately, you will not be able to come to the St. Paul PHA office to complete an application. Applications are taken online only. There will not be any applications available at the PHA. The PHA will not have computers for applicants to use.

3. Can you help me with the application?

Unfortunately, St. Paul PHA staff will not be able to help you on-site with your application. Many community organizations will be able to help you.

4. What information do I need to apply for the waiting list?

The application asks for Social Security numbers (SSN) and birth dates for all members of your household. You will also need to know your household's annual income.

5. Can I apply more than once? Can my spouse and I each put in a separate application?

No, you may not apply more than once. Only one application is allowed per family.

6. I have a disability. How do I ask for a reasonable accommodation to apply for the waiting list?

Applicants who need a reasonable accommodation, where they have a disability that impacts their ability to complete an on-line application to the waiting list, are encouraged to submit a written request to the PHA before the waiting list opens. In any event, all applications must be received by the time the waiting list closes on Tuesday, June 18, 2019 at 12:00 PM.

7. How will I be chosen for the waiting list?

All applications received between Wednesday, June 12th at 8:00 AM and Tuesday, June 18th at 12:00 PM will be placed in a lottery for 3,500 spots on the Section 8 waiting list. 95% of those spots will be for applicants whose head of household or spouse lives, works, or attends school in St. Paul, or to applicants who have been deemed "homeless" through Ramsey County's Coordinated Entry System. The remaining 5% will be awarded to any other applicant. It does not matter if you apply first or last, since all applications received will be entered in the lottery.