

Service needs and satisfaction levels of hi-rise residents

*A report to the Saint Paul
Public Housing Agency*

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Contents

Summary	1
Background and methodology	3
Survey results.....	5
Characteristics of survey respondents.....	5
Resident satisfaction	7
Resident service needs	8
Senior designated buildings	19
Appendix.....	21
Summary of open-ended responses	23
Detailed survey results.....	28

Figures

1. Completed questionnaires by building.....	4
2. Demographic comparison: all hi-rise residents versus survey respondents.....	5
3. Resident ratings of building characteristics	7
4. Proportion of residents needing help with household tasks.....	10
5. Service availability by building	12
6. Relative popularity of potential in-building services.....	18
7. Preferences for senior designated housing.....	20

Detailed survey tables

A1. How would you rate building safety and security?.....	29
A2. How would you rate building peace and quiet (lack of noise and disruptive behavior)?	31
A3. How would you rate building maintenance in general (common areas and grounds)?.....	33
A4. How would you rate pest (rodent and roaches) control?	34
A5. How would you rate social events planned in your building?	35
A6. How would you rate the resident council?.....	37
A7. How would you rate PHA staff?	39
A8. Do you have family, friends, or neighbors who give you help when you need it, such as help going to the doctor, to the store, or in case of an emergency?	41
A9. (Of those who receive help from family, friends, or neighbors) Is there another resident in your building who helps you when you need help?	43
A10. Were there times in the last month when you did not go somewhere because of problems with transportation?.....	45
A11. Do you have a car?.....	46
A12. (Of those who drive) How often do you have trouble finding a space in your building's parking lot? (Does not apply to residents of Exchange or Wabasha)	47
A13. Do you have any problems going outside your home alone because of a physical or mental health problem that has lasted for at least six months?	48
A14. Do you have any problems taking care of your own personal needs or getting around inside your apartment because of a physical or mental health problem that has lasted for at least six months?.....	50
A15. Assuming that transportation is not a problem, can you go shopping for groceries or clothes?	52
A16. Shopping: (Of those needing help) Does someone help you or do this for you?	54

Figures (continued)

A17.Can you prepare your own meals?.....	55
A18.Meal preparation: (Of those needing help) Does someone help or do this for you?.....	56
A19.Can you do your own housework?.....	57
A20.Housework: (Of those needing help) Does someone help or do this for you?	59
A21.When you need to take medicine, can you take your own medicine?	60
A22.Taking medicine: (Of those needing help) Does someone help you do this when needed?	61
A23.How long have you lived in PHA housing?.....	62
A24.Do you ever use the laundry room in your building?	64
A25.(Of those who use it) How do you rate the laundry room?.....	65
A26.(Of those who use it) How could the laundry room be improved?.....	66
A27.(Of those who do not use it) Would you like to use the laundry room?.....	67
A28.Are you planning to move out of PHA housing within the next three years?	68
A29.Of those planning to move out of PHA housing, why?	70
A30.Reasons given for moving into apartment	73
A31.Do medical health professionals, like doctors or nurses, come to your building?....	77
A32.(Of those indicating medical health professionals come to their building) How often do you use their services?	78
A33.Of those using the services of medical health professionals in PHA hi-rise) How do you rate this service?.....	80
A34.(Of those indicating medical health professionals do NOT come to building) How often would you use their services if they were available?.....	81
A35.Do social services, like social workers or counselors, come to your building?.....	82
A36.(Of those indicating social services come to their building) How often do you use their services?	84
A37.(Of those using social services at their PHA hi-rise) How do you rate this service?	86
A38.(Of those indicating social services do NOT come to building) How often would you use their services if they were available?.....	87
A39.Is a beauty salon or barber shop available in your building?.....	88
A40.(Of those indicating there is a beauty salon or barber shop in their building) How often do you use this service?	89

Figures (continued)

A41.(Of those indicating they use the beauty salon or barber shop in their building) How do you rate this service?	91
A42.(Of those indicating there is NOT a beauty salon or barber shop in their building) How often would you use this service if it were available?	92
A43.Is a bus to shopping areas available at your building?.....	94
A44.(Of those indicating a bus to shopping areas is available at their building) How often do you use this service?	95
A45.(Of those indicating they use the bus to shopping areas available at their building) How do you rate this service?	96
A46.(Of those indicating a bus to shopping areas is NOT available at their building) How often would you use this service if it were available?	97
A47.Is a Bookmobile (a service that brings books) available in your building?.....	98
A48.(Of those indicating a Bookmobile is available in their building) How often do you use this service?	99
A49.(Of those indicating they use the Bookmobile in their building) How do you rate this service?.....	100
A50.(Of those indicating a Bookmobile is NOT available in their building) How often would you use this service if it were available?	101
A51.Is the 'OK cards' program, where you place a card outside your door to let others know you are safe, available in your building?.....	102
A52.(Of those indicating the 'OK cards' program is available in their building) How often do you use this service?	103
A53.(Of those indicating they use the 'OK cards' program in their building) How do you rate this service?.....	105
A54.(Of those indicating the 'OK cards' program is NOT available in their building (Central and Wilson)) How often would you use this service if it were available?	106
A55.Is the Assisted Living Program (ALP or 'Wilder') available in your building? (This program includes 3 meals a day, personal monitoring 24 hours a day, and help with housekeeping, laundry, personal care, and medication)	107
A56.(Of those indicating the Assisted Living Program is available in their building) Do you use this service?	108
A57.(Of those indicating they use the Assisted Living Program in their building) How do you rate this service?.....	109
A58.(Of those indicating the Assisted Living Program is NOT available in their building) Would you use this service if it were available?.....	111

Figures (continued)

A59. Is the Congregate Housing Services Program (CHSP or 'CHIPS') available in your building? (This assisted living program includes 2 meals a day, and help with housekeeping, laundry and transportation).....	112
A60. (Of those indicating the Congregate Housing Services Program is available in their building) Do you use this service?	113
A61. (Of those indicating they use the Congregate Housing Services Program in their building) How do you rate this service?	114
A62. (Of those indicating the Congregate Housing Services Program is NOT available in their building) Would you use this service if it were available?	115
A63. Is the Accessible Space Program (ASI) available in your building? (This assisted living program includes personal care assistance.)	116
A64. (Of those indicating the Accessible Space Program is available in their building) Do you use this service?	117
A65. (Of those indicating they use the Accessible Space Program in their building) How do you rate this service?	118
A66. (Of those indicating the Accessible Space Program is NOT available in their building) Would you use this service if it were available?	119
A67. Is senior or congregate dining available in your building?	120
A68. (Of those indicating senior or congregate dining is available in their building) How often do you use this service?	121
A69. (Of those indicating they use senior or congregate dining in their building) How do you rate this service?	123
A70. (Of those indicating senior or congregate dining is NOT available in their building) How often would you use this service if it were available?	124
A71. Do you ever have problems trying to use the services available in your building?	125
A72. Problems when trying to use services	127
A73. If a support group for family issues was available in your building would you use it?	129
A74. If support services for immigrants were available in your building would you use them?	131
A75. If English as a second language classes were available in your building would you use them?	132
A76. If employment counseling was available in your building would you use it?	133
A77. If access to computers was available in your building would you use it?	135
A78. If exercise classes or groups were available in your building would you use them?	137

Figures (continued)

A79.If drug or alcohol counseling was available in your building would you use it? ...	139
A80.If mental health counseling was available in your building would you use it?	140
A81.If a grief/loss support group was available in your building would you use it?	141
A82.If financial counseling was available in your building would you use it?	142
A83.Gender	143
A84.Age	144
A85.Including you, how many people live in your apartment?	146
A86.Are you currently receiving any education or training?	147
A87.Of those receiving training, what type?	149
A88.U.S. born?	151
A89.Race/ethnicity	152
A90.Can you read English?	153
A91.(Of those who indicated they could not read English) What is your main language?	154
A92.Can you read in your main language?	155
A93.Do you have a physical disability that prevents you from working, driving, or other daily functioning?	156
A94.Emotional or mental health diagnosis	158
A95.(Of those age 62 or older) Would you prefer to live in a 'senior designated building, where people moving in are age 62 or older?	160
A96.(Of those age 62 or older and preferring to live in a senior designated building) Buildings in which senior-designated-preferring respondents would like to live ..	162

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Summary

This survey of 1,462 Saint Paul Public Housing Agency hi-rise residents found high levels of satisfaction with everything from pest control and building maintenance to social services and the congregate dining programs available in most buildings. Although the service needs among hi-rise residents are largely met, the survey results do point to some opportunities for improving or expanding a number of on-site services for residents.

The Saint Paul Public Housing Agency (PHA) owns and operates 16 hi-rise apartments, catering mainly to lower-income single adults, including seniors, veterans, students, and disabled adults. Nearly 60 percent of all residents responded to the survey, which was developed by Wilder Research Center and the PHA to assess resident service needs and satisfaction with existing services and building conditions. The survey was translated into Hmong and Russian.

The vast majority of residents give high ratings to their building's maintenance, peace and quiet, safety and security, and the PHA staff. Only 9 percent of respondents are planning on moving out of PHA housing in the near future (but another 22% indicate that they "don't know" – they might move or they might not).

Most residents appear to be getting the help they need. About one-third of hi-rise residents rely on fellow residents for help with things like getting to a doctor, getting to a store, or in the case of an emergency. About one-third indicate they need some help with daily tasks like housework and shopping, and most were getting the help they need. Still, up to five percent say they are not receiving the help they need with daily tasks, and nearly one in 5 report that they were not able to go somewhere because of transportation in the month prior to filling out the survey.

Respondents generally are aware of the services available in their buildings, but a small number of those unaware of services indicate that they would like to use them. Indeed 14 percent of respondents indicate that they had experienced some problems accessing services in their buildings, and lack of knowledge is the most commonly-indicated barrier to accessing services.

The survey results also suggest that some services could be expanded. For example, many residents express interest in attending exercise classes and having access to computers. Some residents also express an interest in expanded access to on-site medical services, and there appears to be some interest in supportive living services among residents not currently enrolled in any of three programs currently available at select hi-rises (ALP, CHSP, ASI).

The survey suggests that the PHA is largely successful in its efforts to provide its hi-rise residents with a good living environment and high-quality services. We hope that the detailed results presented in the report will assist the PHA in its continual efforts to connect residents with the services they need, in some cases by targeting resident service awareness, and in others by maintaining or expanding service availability.

Background and methodology

In the summer of 2001 the Saint Paul Public Housing Agency (PHA) hired Wilder Research Center to perform a needs assessment survey of the residents of its 16 hi-rise apartment buildings. The hi-rise buildings, located in various neighborhoods throughout St. Paul, primarily serve single adults with low incomes. The income eligibility threshold is the Department of Housing and Urban Development's (HUD) "low-income" level, which is 80 percent of the area's median income (an income of \$38,100 or lower currently qualifies a single person household as "low-income"). For hi-rise housing, the St. Paul PHA gives first priority to apartment-seekers age 62 and older, disabled adults, and those eligible for its supported living services. Veterans and residents of St. Paul also receive priority. Students are admitted ahead of other non-elderly, non-disabled adults.

The survey was conducted primarily as a self-administered questionnaire. Wilder Research Center developed the survey instrument through a series of meetings with PHA staff. The instrument was translated into the two largest non-English languages represented among hi-rise residents: Hmong and Russian. A questionnaire was mailed to each hi-rise resident, along with a cover letter signed by St. Paul PHA Executive Director, Jon Gutzmann. Residents were assured confidentiality and offered "privacy envelopes" in which to seal their completed survey. Residents were instructed to return completed surveys to the marked "survey return boxes" in their building. To encourage participation, residents were given the option of entering into a drawing for one of two \$20 Target gift certificates given away at each building by writing their apartment number on their questionnaire. The initial mailings also included translations in Hmong and Russian instructing residents able to read those languages how to obtain a translated questionnaire.

The cover letters indicated times that Wilder Research Center interviewers would be available at the hi-rise buildings to assist residents with the questionnaire. When possible, bi-lingual interviewers fluent in Hmong or Spanish conducted the site visits. Interviewers made at least two site visits to each building and canvassed door-to-door in selected buildings with lower response levels. Wilder Research Center interviewers also called selected buildings to encourage residents to complete their questionnaires; these residents were also given the opportunity to complete the survey over the telephone.

The combined data collection efforts, which also included posted fliers, mailed reminder postcards, and encouragement from PHA staff, resulted in completed surveys from nearly 60 percent of all hi-rise residents, as shown in Figure 1.

1. Completed questionnaires by building

	Occupied units*	Completes	Percentage complete
Central	144	70	49%
Cleveland	144	76	53%
Dunedin	137	79	58%
Edgerton	209	128	61%
Exchange	188	97	52%
Front	147	94	64%
Hamline	180	122	68%
Iowa	145	96	66%
Montreal	182	119	65%
Mt. Airy	151	106	70%
Neill	100	68	68%
Ravoux	217	114	53%
Seal	144	76	53%
Valley	154	83	54%
Wabasha	69	42	61%
Wilson	182	92	51%
TOTAL	2,493	1,462	59%

* As of February, 2002

Source: St. Paul Public Housing Agency (occupied units)

The report that follows provides a narrative summary of the survey results. Readers are encouraged to consult the appendices for a summary of the open-ended responses written by survey respondents, and for a series of tables detailing the results of the survey, cross-tabulated by building and by several resident characteristics.¹ The survey results should assist the PHA in its continual efforts to provide high-quality, safe, and affordable living environments, and to connect residents with needed services.

¹ PHA staff were provided with a comprehensive listing of the open-ended responses given by residents of each building.

Survey results

Characteristics of survey respondents

Demographics

One reason for asking survey respondents about their demographic characteristics is to enable comparisons between the sample and the study population. As shown in Figure 2, the characteristics of residents who returned surveys are fairly similar to the characteristics of all residents according to the Saint Paul PHA. This suggests that the opinions, experiences, and needs indicated by the survey respondents are fairly representative of those of the entire hi-rise population. Younger residents and those identifying as African American were, however, somewhat underrepresented among those returning surveys.

2. Demographic comparison: all hi-rise residents versus survey respondents

	All hi-rise residents	Survey respondents
Age		
39 or younger	23%	15%
40 to 49	14%	13%
50 to 59	17%	18%
60 to 69	17%	21%
70 to 79	17%	19%
80 to 89	16%	11%
90 and older	3%	3%
Race and ethnicity*		
White	67%	66%
Black/African American	25%	17%
Asian/Pacific Islander	8%	8%
Hispanic/Latino	3%	3%
Native American	1%	1%
Other	-	5%

* Percentage for all hi-rise residents sums to more than 100% since PHA administrative data tracks Hispanic/Latino ethnicity separately from race.

Source: St. Paul Public Housing Agency, February 2002 (all hi-rise residents)

The survey also asked about several other demographic characteristics. In terms of gender, more respondents were women than men (63% compared to 37%). Twelve percent of respondents indicated they were receiving education or training – most likely at a college or university – including over three-fifths of those under age 30.

Most respondents were born in the United States (82%). Those born elsewhere come from a number of other countries, most commonly including Asian countries, such as Laos and Vietnam, and African countries, such as Somalia and Ethiopia. Nearly all Asian respondents were born outside of the U.S., as were almost half of Latinos, but only five percent of Whites. Around half of respondents living at the Central and Mt. Airy hi-rises were born outside the U.S.

Most respondents indicated that they could read English (91%). Of those who indicated that they could not read English, 31 percent speak Hmong as their main language, followed by 16 percent who speak Russian, 14 percent who speak Vietnamese, and 14 percent who speak Spanish. Fifty-three percent of those who could not read English indicated that they could read in their main language. Higher percentages of respondents age 60 and older could not read English.

Forty-seven percent of respondents indicated that they had a physical disability that prevents them from “working, driving or other daily functions,” and 32 percent reported that they had been diagnosed with an emotional or mental health problem at some time in their life.

Length of residence and reasons for moving into hi-rise housing

The residents who completed surveys had lived in PHA housing an average of 7 years. Thirteen percent had lived in PHA housing for less than 1 year. About two-fifths had lived there one to five years. Just over one-fifth had lived there 6 to 10 years or more, and nearly a quarter indicated longer than 10 years.

When asked to choose from a list of reasons for originally moving into their hi-rise apartment, 91 percent of respondents indicated they did so because of affordable rent. Just about three-fourths said the apartment quality was a reason they moved in. Other common reasons included: the layout of the apartment meeting their needs; that it was the first apartment to open up; there was good transportation nearby; and that the building was located in a safe and low crime neighborhood.

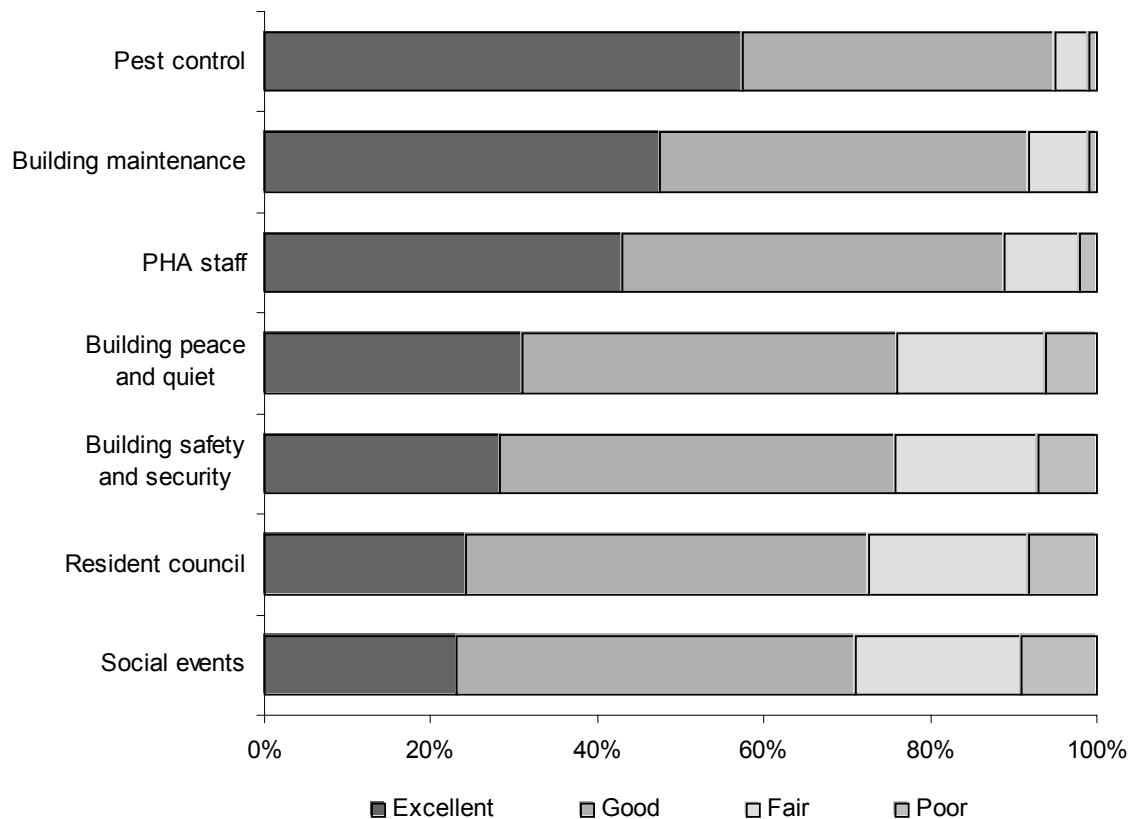
Resident satisfaction

Ratings of PHA hi-rise characteristics

Residents were asked to rate different aspects of their building and building services. As shown in Figure 3, the results were quite favorable: 96 percent of residents gave good or excellent ratings to pest control; 91 percent rated “building maintenance in general” good or excellent; and 89 percent of residents rated PHA staff good or excellent.

About three-fourths of all residents gave positive ratings to “building peace and quiet” and “building safety and security.” Social events planning received the lowest ratings, with 29 percent saying it was fair or poor. Similarly, 27 percent of respondents rated their resident council either fair or poor.

3. Resident ratings of building characteristics



Note: *N = approximately 1,440 for all questions except 1,377 for social events (some residents chose not to respond to certain items).*

Laundry room facilities

Ninety percent of respondents use their building's laundry room, and 82 percent of laundry room users give good or excellent ratings. Fifteen percent said the laundry room is fine the way it is, but among those with lower levels of satisfaction, some suggestions for improving laundry rooms included increased cleanliness and increasing the number of washers and dryers.

Twenty-three percent of respondents who do not use the laundry room said they would like to. Common reasons for not using the laundry room include not being able to do laundry, having someone else or a service doing their laundry, doing laundry at a family member's house, or not liking the laundry facilities for various reasons.

Plans to move

Most residents – 69 percent – intend to stay put. Nine percent of respondents are planning on moving out of PHA housing in the next three years. Another 22 percent don't know if they will be moving. Respondents most commonly listed various personal reasons for moving. Other common reasons include: wanting or finding other housing; a need for more space; and safety and security concerns.

More respondents living in Central and Exchange said they will be moving in the next three years than residents of other buildings. In general, the longer residents have lived in PHA housing, the less likely they are to move. Respondents age 29 or younger were the most likely to say they will be moving in the next three years.

Resident service needs

The primary purpose of the survey was to assess resident service needs. This was done through three series of questions. The first series assessed general service needs, such as the ability of residents to shop on their own or to prepare their own meals. The second series dealt with 10 services available at select hi-rise buildings. In this series we asked questions designed to help assess resident awareness of existing services, usage of services, and ratings of these services. This series was also used to measure demand for the services in buildings where the service was not available – and among residents who were not aware that the service was available in their building. The third series of service-related questions asked residents about their likelihood of using each of 10 potential services that could be offered in PHA hi-rise buildings.

General needs

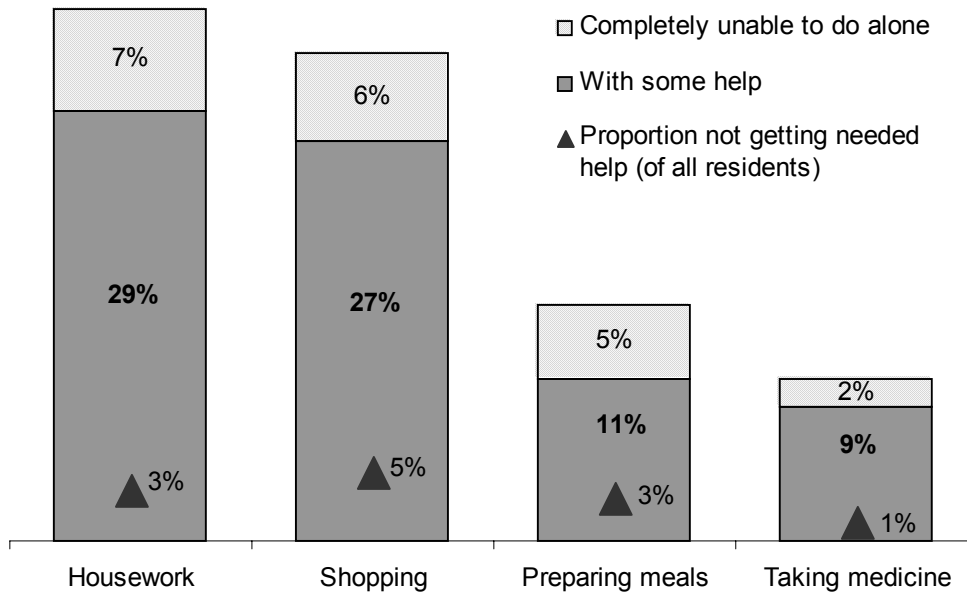
The first “general needs” question asked whether residents “have family, friends or neighbors who give you help when you need it, such as help going to the doctor, to the store, or in case of an emergency.” Seventy-two percent of residents reported that they did, and just over half of these residents indicated that they received help from another resident in their building (34% of all respondents).

Three-fourths of respondents with a physical disability that prevents them from working have someone to rely on for help, compared with two-thirds of those that do not have this type of disability. The opposite is true for those who said they had been diagnosed with an emotional or mental health problem at some time in their life; two-thirds indicated they had someone to rely on, compared with nearly three-fourths of those who had never received a mental health diagnosis.

We also asked whether respondents had problems going outside of their home alone or taking care of their own personal needs “because of a physical or mental health problem that has lasted for at least six months.” Eighteen percent of respondents indicated that they have problems going outside their home alone, and 10 percent have problems taking care of personal needs, due to these issues. Not surprisingly, respondents who indicated they either had a physical disability or had been diagnosed with a mental health problem were more likely to have problems leaving their home (26% compared with 5%) and taking care of personal needs (16% compared with 3%).

Other “general needs” questions concerned residents’ abilities to do their own housework, go shopping, prepare their own meals, and take medication. As shown in Figure 4, housework and shopping are the most common difficulties of the four tasks. Most of those who need some level of help indicated that they receive help, but small proportions do not receive the help they apparently need. These unmet needs do not appear to be concentrated in any buildings; instead, throughout the PHA buildings, only a few residents in each building indicated that they are not receiving the help they need.

4. Proportion of residents needing help with household tasks



Note: *N = approximately 1,440 (some residents chose not to respond to certain items).*

Transportation

Twenty-six percent of residents had their own car, and 12 percent occasionally drove a relative's or friend's car. Of these residents, almost 60 percent "hardly ever" had trouble finding a space in their building parking lot. One-quarter had trouble at least once per week, and 18 percent had trouble every day. The proportion of people who had trouble finding a space in their parking lot varied by building, with the highest proportions at Central and Wilson, where nearly 40 percent of those who drove indicated they had parking trouble every day.

Eighteen percent of respondents indicated they were not able to go somewhere in the last month because of problems with transportation. (Respondents were instructed not to include weather-related problems.) Transportation problems were more common among shorter-term PHA resident compared with longer-term residents. Similarly, younger residents tended to have more difficulties with transportation than older residents. Notably, respondents who indicated they have a physical disability (that prevents them from working, driving or other daily functioning) were twice as likely as others to indicate that they had transportation problems in the past month.

Services available at select buildings

As shown in Figure 5, the St. Paul PHA makes a variety of services available in its hi-rise buildings. To assess awareness of these services, residents were asked whether the service was available in their building. Respondents who were aware of services were asked how often they used the service (often, sometimes, or never) and how they would rate the service (excellent, good, fair, or poor). Those unaware of particular services and those living in buildings where the service was not available were asked how often they would use the service if it were available. Thus, we were able to gauge awareness, usage, quality, and unmet needs in relation to each service.

Awareness varied by type of service, but in all cases less than two-thirds of those who recognized that a given service was available in their building used that service. Residents were least aware of the supported living services available only to qualified residents, including the Congregate Housing Services Program, the Amherst Wilder Foundation's Assisted Living Program, and the program for those with traumatic brain injuries provided by Accessible Space, Incorporated. Only 30 percent of those who were aware of those three programs used them.

In general, those who used the services in their buildings gave them high ratings. Bookmobiles, social services, medical services, the "OK cards" program, and buses to shopping areas were all rated as either good or excellent by over 90 percent of respondents.

Medical professionals

Doctors or nurses make site visits to 10 hi-rises through public health outreach and "mini clinic" programs. In those buildings awareness ranged from a low of 49 percent (Exchange) to a high of 76 percent (Edgerton). In each of the 10 buildings these services were used by over half of those who were aware of them. Medical services are most widely-used in Cleveland and Ravoux, where over three-quarters of those aware of the service indicated using it. This service was rated as excellent by nearly half of those using it, and no service users rated it as poor.

Over 60 percent of those who indicated that medical health professionals do *not* come to their building indicated they would use the service at least sometimes if it were available. The *percentage* of residents indicating unmet needs for medical services was fairly similar by building, regardless of whether the service actually was available or not. However, the buildings with the largest *number* of residents indicating that they would use these services if available all lacked the service: Mt Airy (38 residents indicated they would use medical professionals at least sometimes), Iowa (31), and Central (29).

5. Service availability by building

	Medical services	Social services	Beauty/ barber shop	Shopping bus	Book-mobile	OK cards	ALP/ Wilder *	CHSP**	ASI ***	Senior/ cong. dining
Central	✓			✓						
Cleveland	✓	✓	✓	✓	✓	✓				
Dunedin		✓	✓	✓	✓	✓	✓			✓
Edgerton	✓	✓	✓	✓	✓	✓	✓	✓		✓
Exchange	✓	✓	✓	✓		✓				✓
Front	✓	✓	✓	✓	✓	✓				✓
Hamline	✓	✓	✓	✓	✓	✓	✓			✓
Iowa	✓	✓	✓	✓	✓	✓		✓		✓
Montreal	✓	✓	✓	✓	✓	✓		✓	✓	✓
Mt. Airy		✓		✓		✓				
Neill	✓	✓	✓	✓	✓	✓			✓	
Ravoux		✓	✓	✓	✓	✓	✓	✓		✓
Seal	✓	✓	✓	✓	✓	✓				✓
Valley	✓	✓		✓	✓	✓		✓	✓	✓
Wabasha		✓		✓		✓				
Wilson	✓	✓	✓	✓	✓					
Total	10	16	12	16	12	14	4	5	3	10

* Assisted Living Program (provided by the Amherst Wilder Foundation), ** Congregate Housing Services Program, *** Accessible Space, Inc.
Source: Saint Paul Public Housing Agency staff

Social services

Social services are available in all hi-rises, but awareness of these services varies substantially, from less than 55 percent in Mt. Airy and Central to 80 percent or more in Iowa and Cleveland. Over 90 percent of residents who make use of the social services in their building rate them either “excellent” (47%) or “good” (45%).

Over half of those who were unaware of the social services in their building indicated that they would like to use these services at least sometimes. Numerically, the largest service demand appears to be at Mt. Airy, where 31 respondents indicated that they would use social services at least sometimes if it were available. Since social services actually are available at Mt. Airy (and the other hi-rises), it appears that many of the demands for this type of service could be satisfied by raising resident awareness.

Beauty salon or barber shop

A beauty salon or barber shop is available in 12 of the 16 hi-rises. Over 80 percent of respondents from each of those buildings indicated awareness of the service, with the exception of Neill, where only 46 percent indicated that there was a hairdresser available in the building. Over half of those from Neill who were unaware of this service said that they would use it if it were available, which indicates a need to publicize this service.

Overall, most residents who make use of the beauty salon or barber shop in their building rated it as either excellent (42%) or good (46%), with the highest proportion of excellent ratings (66%) given by respondents from Hamline. However, responses to an open-ended question asking residents for suggestions to improve this service indicated that the hair care needs of at least some African American residents were not being met by the hairdressers at Neill, Seal, Exchange, Hamline, Wilson, Ravoux, and Edgerton (see the section on open-ended responses).

Roughly half of the respondents living in the four buildings without an on-site beauty salon or barber shop indicated that they would use the service at least sometimes if it were available, including 42 respondents from Mt. Airy, 31 at Central, 18 at Valley, and 16 at Wabasha.

Bus to shopping areas

A bus that takes residents to shopping areas is available at each of the 16 St. Paul PHA hi-rise buildings. Ninety percent of all survey respondents were aware of this service. The building with the lowest level of awareness is Wabasha, where only 60 percent

indicated that a bus to shopping areas was available at their building; awareness levels were at least 79 percent in all of the remaining buildings.

Just under half of the respondents who were aware of this service indicated they used it at least sometimes. At Wabash 39 percent who knew about the shopping bus indicated they used it “often” and another 35 percent indicated using it “sometimes.” In all buildings those who use the service rated it highly, with over half indicating that the service was “good,” and another 38 percent indicating “excellent.” Further, the ratings do not point to problems with the shopping bus at any particular buildings.

Bookmobile

A bookmobile from the St. Paul Public Library visits 12 of the hi-rise buildings, and most residents of these buildings are aware of it. Only two buildings have awareness levels below 80 percent: Iowa (43%) and Dunedin (64%). Usage is not as high as awareness. Overall, about three-fifths of those who were aware of the service indicated that they never use it. Of those who use the bookmobile, 95 percent rate it as either “good” or “excellent.”

At each of the four buildings which were *not* visited by a bookmobile – Central, Exchange, Mt. Airy, and Wabasha – roughly 55 percent indicated that they would use the service at least sometimes. By a small margin, the biggest demand for a bookmobile appears to be at Central, where 26 percent of residents responding to this question (12 residents) indicated that they would use the bookmobile “often” if it came to their building.

OK cards

The “OK cards” program is a resident-run program consisting of cards that residents place outside their doors each day so that others know they are safe. The program runs in all buildings except Central and Wilson. Most residents in the buildings where the program is running are aware of it, although the rates of awareness are notably lower in three buildings: Neill (only 50% indicated it was available), Wabasha (52%), and Cleveland (64%).

Roughly half of the survey respondents who were aware of the OK cards program used it, but usage varied substantially by building. Sixty-eight percent of those from Hamline reported participating in the program often, followed by Mt. Airy (57%), and Front (54%). On the other hand, only 13 percent of respondents from Neill indicated frequent participation in the OK cards program, and less than one-third of respondents from Cleveland, Edgerton, Exchange, Valley, and Wabasha indicated frequent participation.

The OK cards program was highly rated by those participating in it, although around 10 percent of respondents from Montreal (13%), Neill (11%), and Edgerton indicated that the program was “poor.” Despite the high ratings, several residents wrote in comments indicating a need to revive the program. (See the section on open-ended responses.)

Among those who were unaware of the OK cards program, the proportion of those indicating they would like to use it “often” was highest at Cleveland (11 residents, or 48% of those responding to that item). At the two buildings where the program is not operational, demand appears to be relatively high at Wilson, where 12 of 39 respondents indicated they would use it “often” if it were available, but relatively low at Central.

Assisted Living Program (ALP or “Wilder”)

The survey included the following description of the Assisted Living Program: “This program includes 3 meals a day, personal monitoring 24 hours a day, and help with housekeeping, laundry, personal care, and medication.” Interested residents must apply and pay a fee to participate in the program, which is available at Dunedin, Edgerton, Hamline, and Ravoux. Over 80 percent of residents in these buildings were aware that ALP is available in their building. Of those who know of the program, only 26 percent use it (37% at Ravoux). Nearly half of those who indicated they use the program rate it as “excellent” and another 37 percent rated it as “good.”

Responses to this question suggest there may be unmet needs in the area of assisted living: 152 residents from the buildings where ALP is not available, and another 10 from buildings that host ALP, indicated that they would be interested in using this service. More than 10 residents from each of the following buildings indicated interest in receiving ALP services: Central, Cleveland, Exchange, Front, Montreal, Mt. Airy, and Seal.

Congregate Housing Services Program (CHSP or “CHIPS”)

The survey included the following description of the Congregate Housing Services Program: “This assisted living program includes 2 meals a day, and help with housekeeping, laundry, and transportation.” Interested residents must apply and pay a fee to participate in the program, which is available at Edgerton, Iowa, Montreal, Ravoux, and Valley hi-rises. The majority of residents from each of these buildings are aware of the services (from a high of 88% at Iowa to a low of 68% at Valley). About a quarter of those who are aware of CHSP use the service (35% at Valley). Nearly half of CHSP users rated it as “excellent” (24% in Edgerton), and another 41 percent rated it as good.

Similar to the responses to the ALP question, responses to this question suggest there may be unmet needs in the area of assisted living: 156 residents from the buildings

where CHSP is not available, and another 24 from buildings that host CHSP, indicated an interest in accessing this service. More than 20 residents from each of the following buildings: Central, Mt. Airy and Wilson and more than 10 residents from each of the following buildings: Cleveland, Dunedin, Exchange, Front, Neill, and Seal indicated interest in receiving CHSP services.

Accessible Space Program (ASI)

The survey included the following description of the Accessible Space Program: “This assisted living program includes personal care assistance.” ASI serves adults with traumatic brain injuries. Interested residents must apply and pay a fee to participate in the program, which is available at Montreal, Neill, and Valley, where 61 percent, 63 percent, and 47 percent, respectively indicated awareness of the service in their building. Roughly 20 percent of those who were aware of the service use ASI services themselves, and 86 percent of service users rated ASI as either “excellent” or “good.”

Similar to the responses to the two previous questions, responses to this question suggest there may be unmet needs in the area of assisted living: 121 residents from the buildings where ASI is not available, and another 14 from buildings that host ASI, indicated that they would be interested in using this service. More than 10 residents from each of the following buildings: Central, Dunedin, Exchange, Mt. Airy, Ravoux, and Wilson indicated that they would use ASI if it were available in their building.

Senior or congregate dining

Senior or congregate dining is available at 10 hi-rise buildings, and the vast majority of residents in these buildings are aware that the service is available. In most buildings between 20 and 35 percent of those who know about congregate dining use it often, and roughly half indicated they never use it. Ravoux appears to have the highest rates of usage, with 45 percent indicating “often,” 17 percent indicating “sometimes,” and 38 percent indicating “never.”

Most of those who use congregate dining give it high ratings. The congregate dining services at Montreal received the highest ratings (47% indicating “excellent,” 44% good, 9% fair, and no one indicating “poor”), and even at the lowest-rated building 19 percent rated the dining as “excellent” and 59 percent rate it as “good.” Despite the high ratings, the meals were one of the most common targets of residents’ written criticism. (See the section on open-ended responses.)

Of the buildings where congregate dining is not currently available, the biggest demand for it appears to be at Mt. Airy and Cleveland, where over 30 residents indicated they

would use the service at least sometimes, including at least 10 at each building who would use it often.

Problems with service usage

Fourteen percent of respondents indicated they have problems trying to use the services available in their building. These respondents were most likely to say that they had problems accessing services because they didn't know enough about these services (59%) or that the services weren't available when needed (52%).

Of those having problems accessing services, respondents who have lived in PHA housing less than 1 year, who were age 29 or younger, who were immigrants, or who were Asian were more likely than others to say they lack information about the services. Younger respondents were more likely to say they have trouble because services aren't available when needed.

Potential in-building services

Residents were given a list of ten services and asked "If the following services were available in your building would you use them?" As shown in Figure 6, "exercise classes or groups" was the most popular potential service, followed by access to computers. Approximately one in five survey respondents indicated they would use financial counseling, assistance with employment, support groups for grief, mental health counseling, or support groups for family issues. Fewer respondents were interested in immigrant support groups or English-as-a-second-language classes, and only 8 percent indicated interest in drug or alcohol counseling.

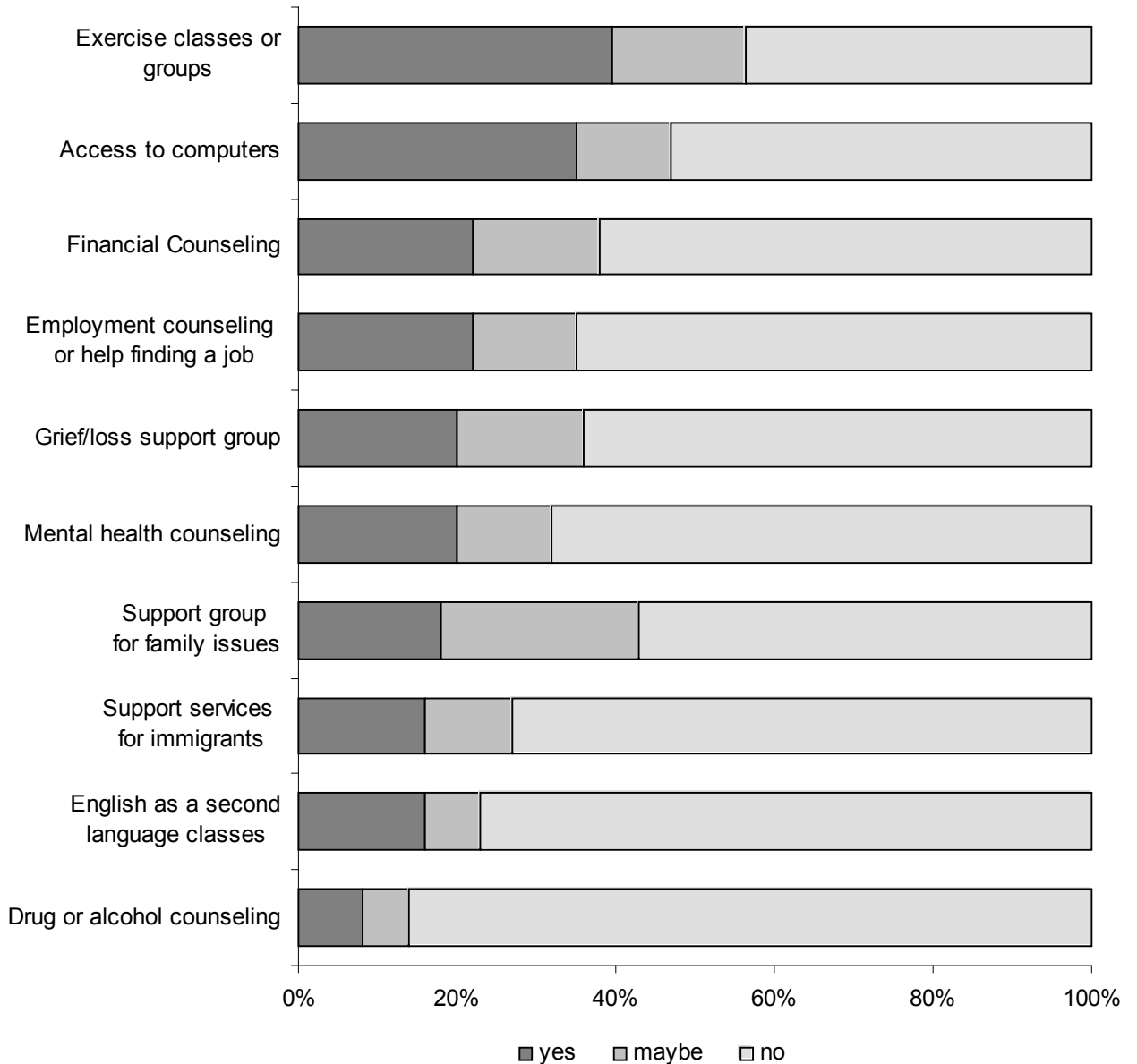
Interest in these potential in-building services varied by respondent characteristic. For example, approximately half of those who were not born in the U.S. indicated strong interest in English-as-a-second-language classes and immigrant support groups. Employment counseling was of greatest interest to respondents under 30 years of age, African Americans, and those without physical disabilities.

In comparison to other demographic groups, higher percentages of respondents under 50, who are African American, and who live in Central or Exchange say they would use computers.

Immigrants and African American respondents were more likely to say they would use exercise classes or groups in their buildings. In general, the likelihood of attending exercise classes tended to go down among older respondents.

The prospect of financial counseling services tended to be most attractive to respondents who have lived in PHA housing less than a year, are 29 or younger, and those who had received an emotional or mental health diagnosis at some time in their life.

6. Relative popularity of potential in-building services



Note: Actual question, "If the following services were available in your building would you use them?"
 N = approximately 1,300 (some residents chose not to respond to certain items).

Senior designated buildings

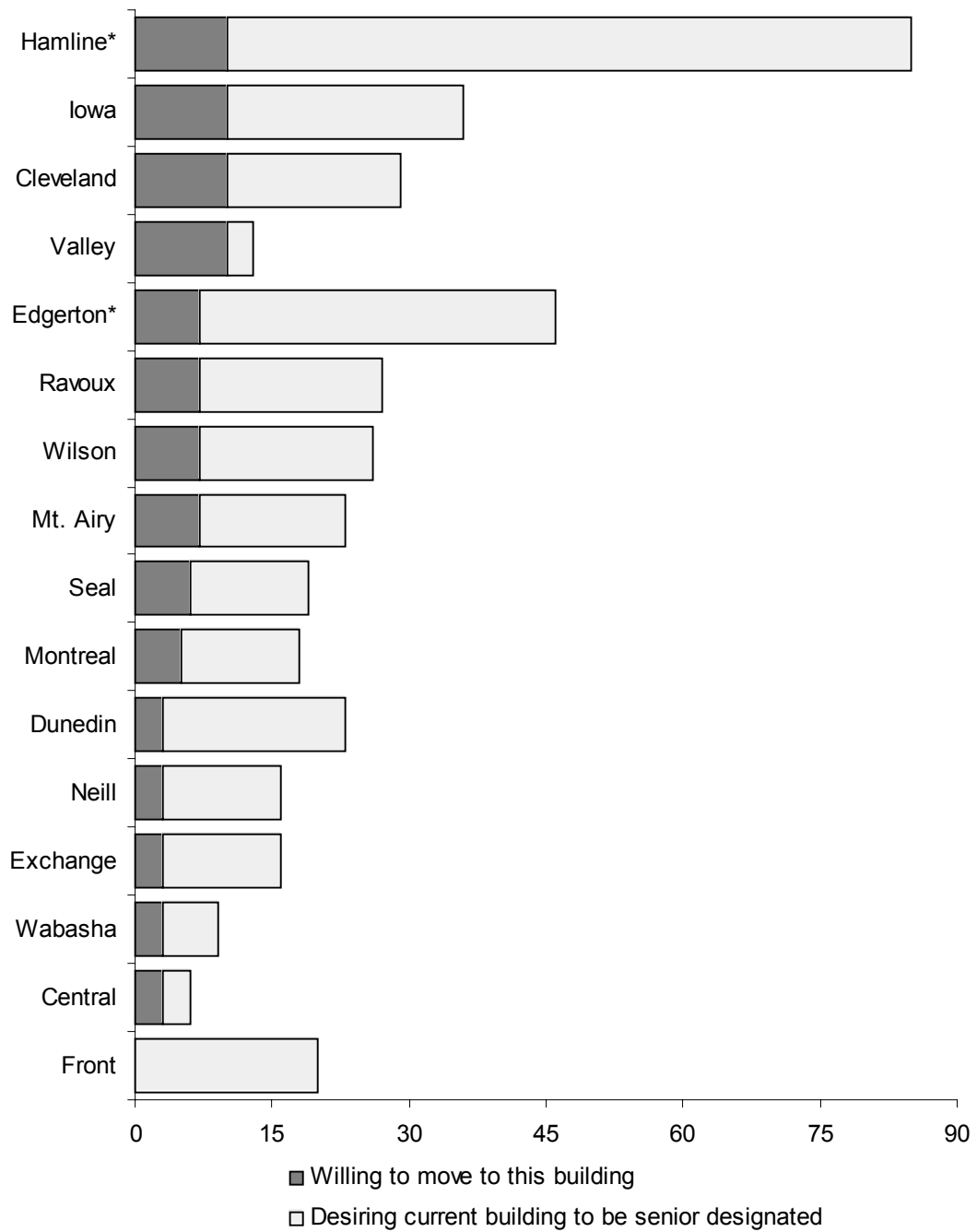
Respondents age 62 or older were asked if they would prefer to live in a senior designated building. Nearly half (48%) answered “no.” Forty-five percent said they would like to live in a senior designated building, but only if they could remain in their current building. Only 6 percent indicated that they would be willing to move to live in a senior designated building, including the 2 percent who indicated that they would like to live in a senior designated building whether they had to move or not.

Those who preferred senior-designated buildings were asked to indicate the particular building in which they would prefer to live. As shown in Figure 7, there was no overwhelming favorite for those willing to move; Hamline, Iowa, Cleveland, and Valley all tied with 10 respondents indicating a willingness to move there if they were senior-designated buildings.

In terms of residents wanting to live in senior designated housing, but desiring to stay in their current building, not surprisingly the two senior designated buildings at the time of the survey, Hamline and Edgerton, topped the list with 75 and 39 respondents, respectively.² Twenty-six residents from Iowa indicated that they would like their building to be a senior-designated, followed by Ravoux, Dunedin, and Front all with 20, and Cleveland and Wilson, each with 19.

² In September 2002 the Department of Housing and Urban Development revoked Edgerton’s senior housing designation.

7. Preferences for senior designated housing



* Senior-designated at the time of the survey.

Appendix

Summary of open-ended responses

Detailed survey results

Summary of open-ended responses

The survey of hi-rise residents included several opportunities for residents to write in their comments regarding various issues. A complete printout of these comments, by building, was provided to the St. Paul Public Housing Agency. Several themes present in the comments are summarized below, along with examples of each.

Among the most common themes is an appreciation for the housing provided by the Saint Paul Public Housing Agency. While these sentiments were far from unanimous, several residents indicated their approval of PHA staff and services through comments such as the following:

- Living in PHA has helped me tremendously with the lower rent payments. I will eventually get to move out of public housing and that is because of the lower rent. I am able to get out of debt and clear up my record.
- Our building has a great management staff and great maintenance personnel... Manager and caretaker are the best. Thank you.
- I am truly thankful that I can live in a building like Seal Hi-Rise where I feel relatively safe, comfortable, and I can afford. I also appreciate the concern of the staff and their dedication to their responsibilities. I also applaud the dedication of the resident council.
- I just wanted to say that 99 percent of the people in my building are so nice. When I first moved here people were so nice to me. I love living here. They made me feel so welcome here. The residents are helpful and courteous. They all look out for each other here. When I lived at [another hi-rise] I didn't have this feeling at all. These people are great here. I am the only old...woman here, and I don't feel that way at all.... I feel that I fit right in. I thank them for that.
- I think 10 West Exchange is a great place to live, and I am grateful that my rent is so reasonable.
- The services I received were good. I like the security and safety in my home/apartment. I feel safe and secure inside my apartment.
- I like Montreal. The younger groups do not bother me; they have to live also. I have never had any problems with them. I'm 86 years old and love my apartment and also management and the building is kept up real good and nice and clean. Thank you.

Safety and security

Three-quarters of respondents favorably rated their building's safety and security. Nonetheless, a fairly common sentiment among those who added their own comments to the survey was a concern for personal safety. Several residents commented on the

apparent security breaches that occur when hi-rise residents allow visitors access to the building by holding the door open:

- The reason I checked the “fair” box as far as building safety and security has nothing to do with PHA workers or procedures. It has to do with the carelessness of residents. If a stranger is inside the outer door they won’t wait for the person to do his/her business. The resident will use [the card entry system] and anyone out there will just follow them in. Also, I have become aware of some people who will keep calling various code numbers until they find a resident who will press 9 on their telephone and let them in.
- The security of our building could be improved. Some residents and visitors use the handicap button when not necessary. I realize it isn’t always obvious that one is handicapped but I have observed parents letting children play with it. It leaves the door open longer and individuals can walk in. Residents need to be educated about the important of security and let their families and friends know the rules.
- We need security for going and coming. People [here] are scared with the way security is here. People are afraid to go alone in the elevator, as there have been thefts, people have been hurt, theft of groceries, clothes, and other things.
- We’ve had a lot of intruders come into this building. They seem to disappear before the security comes; the response is slow.

Other security concerns include discomfort with other PHA residents:

- PHA needs to enforce the non-discrimination policy. I’ve had an incident, and the other party was not accountable for it. PHA needs to take more action against residents who threaten or hit/attack other residents. That’s not acceptable, regardless of their mental status. It makes for an unsafe environment for everyone in the building. If I don’t feel safe, I don’t want to live here.
- I am of the opinion that seriously mentally ill residents should be housed together in a designated Hi-Rise. Some are dangerous, unpleasant, and create an uncomfortable atmosphere for most seniors. Seniors need and deserve a peaceful lifestyle in their last years of life.

The response of one younger resident adds some context to the comments above:

- I feel that some of the older people in the building are afraid of me because I’m younger. I’ve seen this in the common areas and on the elevators during the four years I have lived here. The best way to explain it is like they feel that I am going to hurt them. I try and go out of my way to be friendly but that doesn’t seem to work.

Building environment

Some respondents indicated discomfort with social conditions in the hi-rises. In particular, gossip was noted as a problem in several buildings:

- The people are very nasty and gossipy and gripe about each other. So the residents don't want to mingle and socialize with other residents. There is such a different mix of people here, and they just can't get along with other people.
- I hope that gossip and demeaning remarks made by other residents and also about others can be dealt with more professionally and more confidentially.
- I also noticed that there is a lot of gossip spoken here. I wish that those who speak gossip would mind their own business because speaking gossip is wrong.
- People cruel, too angry, gossiping, and back biters.

With regards to the physical conditions of the buildings, many residents' comments were positive:

- This is my third month here. The building is well taken care of. Request for services (maintenance) are quickly attended to. The staff are approachable. It's a quiet environment and safe to live in. Keep it up!
- Building is very well taken care of, very clean!
- After 10 years in Neill, I am very grateful for the general upkeep of the building, the management, the location, the quietness in the east wing, and the readiness for assistance when needed.

However, a sizable minority of the comments directed at physical building conditions were complaints about maintenance and cleaning, including some requests for window washing:

- I would like to be able to have somebody in the building clean my windows.
- I think the [PHA] could wash our windows for us, at least every other year, as most of us can't afford it.
- More people hired to do cleaning around here.

Services

Relatively few people commented about the services in their buildings. There were some common themes, however. The first was a need to improve the "OK cards" program:

- A lot of young people don't use it, mostly retired people. There are very few people using it.
- Have floor monitors knock on doors for a visual check on people using OK cards. Just say hello and see each one. Get more people on the program, more volunteers to

do this program. Get people to check on their neighbor either via phone or a short visit. People do get lonely.

- Our current council does not implement this program. I am never told about new people moving in that need this. It's very frustrating.
- More awareness would be helpful.
- The present OK card system actually does little good. Cooperation depends on popularity of floor captain. Very stressful job.
- Most of the residents here don't use the 'card' and for me, is a good reason to use, because a lot of people died here, and they found them two or three days later. It is good to go back again with the card. Thanks.

Several residents indicated that the food served in congregate dining programs should be improved:

- Meals are often too spicy, cold, and not edible on occasion.
- Need more than one meal portions. Very small, never anything extra. They are very small; they are child portions.
- Have too much fat and protein – get sick from it.
- Fresh fruits and vegetables.
- They're always giving us chicken or hamburger all the time, which is too much fat and cholesterol for us. More fruit, doesn't matter if it's fresh or canned or frozen.
- Mostly all starch and fatty foods. Not hot. Unhealthy fatty food – cheese and sausage.

Another building service that some residents found in need of change is the beauty salon or barber shop. Some African American residents in the Neil, Seal, Exchange, Hamline, Wilson, Ravoux, and Edgerton hi-rises indicated that the hairdressers in their buildings were not able to cut their hair:

- Have a person who can cut or do black hair.
- I had been told by the lady in the beauty shop that she doesn't do black hair. Need a person who can care for African American needs.
- We need someone who knows how to work on black people's hair.

Also, some residents commented on a need for interpreting services:

- Please try to get Cambodian worker or staff available for the Cambodian elderly in the building.
- Need more Vietnamese employees in building.... Please translate into Vietnamese and all other languages all announcements, posters, flyers, instructions, and other papers or documents.

- I would like you to provide a Hmong interpreter to my building and give he/she phone number to me in case of emergency contact because I cannot speak English.
- I don't understand English.

Finally, with regards to on-site medical services, a small number of residents from Iowa, Exchange, Cleveland, Front, Wilson, Ravoux, and Edgerton indicated a need for more nurses:

- Nurse, several times a month.
- Nurse, weekly visits instead of bi-monthly.
- 24 hour nurse available for emergencies.
- Nurse needs to come more than one day a week.
- Prefer to have a more caring nurse. Need a nurse more frequently.

Parking and transportation

Parking and transportation were issues for some residents. Individuals from Neill, Hamline, Ravoux, Montreal, Valley, and Edgerton expressed a need for accessible transportation in order to do their shopping and other errands:

- I'm in a wheelchair.... Trips like shopping at this time I can't go because there is no lift for wheelchairs on the bus provided by PHA.
- Buses that have access to wheelchairs.
- I need handicap services. Wheelchair – was just informed I can use Metro Mobility twice a month and the Resident Council will pay for it.

Residents from Dunedin, Central, Cleveland, Montreal, Hamline, Mt. Airy, Wilson, and Edgerton commented on parking issues, mainly related to lack of space:

- The big problem is finding parking [spots], especially in the evenings/nights. This problem is more serious in the winter nights. There are not enough parking [spots] for residents.... Currently, the staff occupy most of the new parking [spots] and only allow for residents who are able to move their cars before 7:00 a.m. Could this policy be stopped?
- Parking residents don't want to go in their cars for fear of having to walk six blocks to get home so they could have walked in the first place.
- Don't like parking policy. No space.

Detailed survey results

The following tables provide the detailed results of the survey. The overall response to each question is shown in the top row of each table, followed by the responses given by the residents of each building. Below the building-by-building responses are the cross-tabulated responses to each question according to selected respondent characteristics: for example, the responses of female and male respondents or the results for various age categories. The first table includes the most comprehensive list of cross-tabulations, while the other tables only include the cross-tabulations that were of greatest interest to the Saint Paul Public Housing Agency.

A1. How would you rate building safety and security?

	N	Excellent	Good	Fair	Poor
All	1,443	28%	47%	17%	7%
Central	71	34%	44%	20%	3%
Cleveland	76	38%	47%	14%	-
Dunedin	75	15%	56%	20%	9%
Edgerton	128	21%	44%	25%	10%
Exchange	97	38%	41%	16%	4%
Front	94	34%	50%	15%	1%
Hamline	120	23%	55%	16%	6%
Iowa	97	39%	48%	8%	4%
Montreal	118	33%	48%	16%	3%
Mt. Airy	106	40%	47%	10%	3%
Neill	66	32%	47%	14%	8%
Ravoux	112	24%	45%	18%	13%
Seal	74	28%	43%	24%	4%
Valley	76	21%	55%	20%	4%
Wabasha	42	19%	45%	17%	19%
Wilson	91	12%	43%	24%	21%

How long have you lived in PHA housing?

Less than 1 year	181	34%	50%	12%	3%
1-5 years	594	30%	51%	14%	5%
6-10 years	302	27%	42%	24%	7%
More than 10 years	324	23%	46%	20%	12%

Gender

Female	895	28%	48%	18%	6%
Male	519	29%	47%	16%	8%

Age

29 or younger	111	49%	35%	14%	3%
30-49	282	31%	49%	15%	6%
50-59	256	24%	47%	21%	7%
60-69	293	27%	46%	18%	8%
70 and older	465	25%	52%	17%	6%

A1. How would you rate building safety and security? (continued)

	N	Excellent	Good	Fair	Poor
US born?					
Yes	1,142	25%	48%	19%	8%
No	255	45%	44%	9%	2%
Race/ethnicity					
Asian/Pacific Islander	111	49%	45%	6%	-
Black/African American	234	29%	48%	17%	6%
Hispanic/Latino	43	19%	56%	19%	7%
White	938	26%	48%	19%	8%
Other	81	31%	43%	19%	7%
Physical disability^a					
Yes	644	23%	48%	20%	8%
No	724	33%	46%	15%	5%
Physical disability or emotional/ mental health problem^b					
Yes	834	26%	48%	19%	7%
No	526	33%	46%	15%	5%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A2. How would you rate building peace and quiet (lack of noise and disruptive behavior)?

	N	Excellent	Good	Fair	Poor
All	1,446	31%	45%	18%	6%
Central	70	39%	41%	16%	4%
Cleveland	76	30%	49%	20%	1%
Dunedin	77	32%	43%	17%	8%
Edgerton	130	24%	47%	23%	6%
Exchange	96	35%	47%	10%	7%
Front	94	34%	44%	19%	3%
Hamline	120	49%	43%	5%	3%
Iowa	97	34%	46%	13%	6%
Montreal	117	32%	43%	21%	5%
Mt. Airy	105	30%	58%	10%	2%
Neill	67	24%	54%	19%	3%
Ravoux	111	26%	45%	20%	9%
Seal	73	26%	40%	25%	10%
Valley	78	27%	49%	19%	5%
Wabasha	43	30%	30%	37%	2%
Wilson	92	25%	35%	25%	15%
How long have you lived in PHA housing?					
Less than 1 year	179	47%	38%	11%	4%
1-5 years	596	34%	46%	16%	5%
6-10 years	301	24%	47%	22%	7%
More than 10 years	328	25%	47%	21%	7%
Gender					
Female	897	31%	45%	20%	5%
Male	520	33%	45%	14%	7%
Age					
29 or younger	109	55%	30%	12%	3%
30-49	283	35%	45%	13%	6%
50-59	257	22%	42%	26%	10%
60-69	294	29%	47%	21%	3%
70 and older	467	30%	49%	15%	6%

A2. How would you rate building peace and quiet (lack of noise and disruptive behavior)? (continued)

	<i>N</i>	Excellent	Good	Fair	Poor
US born?					
Yes	1,148	28%	45%	20%	7%
No	252	46%	42%	10%	2%
Race/ethnicity					
Asian/Pacific Islander	109	39%	51%	9%	-
Black/African American	235	40%	46%	11%	3%
Hispanic/Latino	43	21%	49%	23%	7%
White	942	28%	45%	20%	7%
Other	81	42%	31%	17%	10%
Physical disability or emotional/mental health problem^a					
Yes	837	27%	46%	19%	7%
No	524	39%	42%	15%	4%

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A3. How would you rate building maintenance in general (common areas and grounds)?

	N	Excellent	Good	Fair	Poor
All	1,447	47%	44%	7%	1%
Central	71	44%	48%	7%	1%
Cleveland	75	52%	40%	7%	1%
Dunedin	77	45%	48%	6%	-
Edgerton	128	48%	46%	4%	2%
Exchange	97	43%	41%	13%	2%
Front	94	55%	37%	7%	-
Hamline	121	44%	48%	7%	2%
Iowa	97	73%	23%	4%	-
Montreal	117	42%	48%	9%	2%
Mt. Airy	103	50%	46%	3%	1%
Neill	67	33%	51%	10%	6%
Ravoux	110	48%	43%	7%	2%
Seal	76	47%	45%	5%	3%
Valley	79	42%	51%	6%	1%
Wabasha	43	42%	42%	16%	-
Wilson	92	40%	54%	4%	1%
Age					
29 or younger	112	39%	45%	11%	5%
30-49	282	46%	43%	10%	1%
50-59	255	45%	46%	7%	1%
60-69	296	49%	44%	7%	1%
70 and older	466	49%	45%	4%	1%
Race/ethnicity					
Asian/Pacific Islander	111	50%	46%	4%	1%
Black/African American	237	38%	52%	8%	2%
Hispanic/Latino	43	28%	60%	9%	2%
White	938	50%	42%	7%	1%
Other	82	49%	43%	7%	1%
Physical disability or emotional/ mental health problem^a					
Yes	834	46%	44%	8%	1%
No	527	49%	44%	5%	2%

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A4. How would you rate pest (rodent and roaches) control?

	N	Excellent	Good	Fair	Poor
All	1,448	58%	38%	4%	1%
Central	71	51%	45%	3%	1%
Cleveland	76	46%	39%	13%	1%
Dunedin	77	56%	40%	3%	1%
Edgerton	129	56%	40%	3%	2%
Exchange	95	62%	32%	2%	4%
Front	94	64%	33%	3%	-
Hamline	121	74%	24%	2%	-
Iowa	97	69%	30%	1%	-
Montreal	117	51%	42%	4%	3%
Mt. Airy	105	52%	44%	3%	1%
Neill	67	58%	39%	3%	-
Ravoux	111	59%	36%	4%	1%
Seal	75	57%	36%	5%	1%
Valley	78	54%	45%	-	1%
Wabasha	43	58%	33%	9%	-
Wilson	92	47%	51%	2%	-

A5. How would you rate social events planned in your building?

	N	Excellent	Good	Fair	Poor
All	1,377	23%	48%	20%	9%
Central	58	19%	45%	21%	16%
Cleveland	73	23%	45%	27%	4%
Dunedin	75	19%	57%	20%	4%
Edgerton	126	17%	48%	25%	10%
Exchange	94	34%	53%	10%	3%
Front	87	16%	48%	17%	18%
Hamline	120	35%	57%	8%	-
Iowa	96	29%	48%	19%	4%
Montreal	110	24%	47%	17%	12%
Mt. Airy	97	23%	44%	25%	8%
Neill	62	5%	27%	39%	29%
Ravoux	106	35%	51%	12%	2%
Seal	73	18%	37%	25%	21%
Valley	73	19%	56%	19%	5%
Wabasha	43	12%	40%	35%	14%
Wilson	84	15%	50%	27%	7%

How long have you lived in PHA housing?

Less than 1 year	180	26%	57%	16%	2%
1-5 years	559	26%	49%	17%	8%
6-10 years	288	19%	47%	23%	12%
More than 10 years	310	18%	44%	26%	11%

Gender

Female	850	21%	46%	23%	11%
Male	497	25%	53%	16%	6%

Age

29 or younger	103	31%	51%	14%	4%
30-49	263	24%	48%	18%	10%
50-59	249	23%	45%	24%	9%
60-69	280	21%	46%	23%	10%
70 and older	445	21%	50%	20%	9%

A5. How would you rate social events planned in your building? (continued)

	N	Excellent	Good	Fair	Poor
US born?					
Yes	1,101	22%	46%	22%	10%
No	229	25%	58%	14%	4%
Race/ethnicity					
Asian/Pacific Islander	103	30%	57%	12%	1%
Black/African American	220	23%	49%	21%	8%
Hispanic/Latino	41	12%	61%	24%	2%
White	902	22%	46%	22%	10%
Other	74	22%	51%	12%	15%
Physical disability or emotional/ mental health problem¹					
Yes	798	22%	45%	23%	10%
No	497	23%	53%	16%	8%

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A6. How would you rate the resident council?

	N	Excellent	Good	Fair	Poor
All	1,347	24%	48%	19%	8%
Central	62	27%	45%	15%	13%
Cleveland	72	24%	49%	22%	6%
Dunedin	71	23%	52%	21%	4%
Edgerton	125	18%	53%	21%	9%
Exchange	92	37%	55%	8%	-
Front	85	11%	42%	27%	20%
Hamline	118	45%	49%	5%	1%
Iowa	90	29%	49%	14%	8%
Montreal	108	21%	45%	22%	11%
Mt. Airy	95	21%	53%	22%	4%
Neill	59	8%	36%	44%	12%
Ravoux	101	34%	48%	12%	7%
Seal	71	25%	46%	23%	6%
Valley	74	19%	61%	16%	4%
Wabasha	42	12%	55%	19%	14%
Wilson	82	15%	34%	34%	17%

How long have you lived in PHA housing?

Less than 1 year	169	28%	54%	14%	4%
1-5 years	547	25%	48%	19%	7%
6-10 years	280	23%	48%	20%	9%
More than 10 years	310	21%	45%	24%	10%

Age

29 or younger	103	27%	53%	15%	5%
30-49	254	22%	52%	18%	8%
50-59	241	23%	46%	22%	9%
60-69	275	24%	46%	23%	7%
70 and older	437	26%	47%	18%	9%

A6. How would you rate the resident council? (continued)

	N	Excellent	Good	Fair	Poor
Race/ethnicity					
Asian/Pacific Islander	95	29%	57%	11%	3%
Black/African American	216	25%	48%	20%	6%
Hispanic/Latino	40	15%	58%	15%	13%
White	883	24%	47%	21%	8%
Other	77	22%	53%	12%	13%
Physical disability or emotional/ mental health problem^a					
Yes	788	23%	47%	22%	8%
No	483	26%	52%	16%	7%

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A7. How would you rate PHA staff?

	N	Excellent	Good	Fair	Poor
All	1,431	43%	46%	9%	2%
Central	71	41%	48%	7%	4%
Cleveland	76	41%	49%	11%	-
Dunedin	77	44%	38%	18%	-
Edgerton	129	40%	47%	11%	2%
Exchange	97	55%	32%	10%	3%
Front	93	41%	39%	19%	1%
Hamline	117	51%	47%	2%	-
Iowa	96	48%	45%	3%	4%
Montreal	112	46%	47%	5%	2%
Mt. Airy	105	48%	49%	2%	2%
Neill	67	42%	48%	6%	4%
Ravoux	109	43%	47%	10%	-
Seal	74	38%	57%	5%	-
Valley	78	46%	45%	9%	-
Wabasha	43	28%	44%	21%	7%
Wilson	87	26%	59%	9%	6%

How long have you lived in PHA housing?

Less than 1 year	178	48%	42%	10%	1%
1-5 years	589	44%	46%	8%	2%
6-10 years	297	42%	45%	11%	2%
More than 10 years	326	41%	48%	9%	2%

Gender

Female	882	42%	47%	10%	2%
Male	520	46%	45%	7%	2%

Age

29 or younger	110	41%	45%	11%	4%
30-49	283	45%	42%	11%	2%
50-59	252	44%	43%	12%	2%
60-69	292	44%	47%	7%	2%
70 and older	458	43%	50%	6%	2%

A7. How would you rate PHA staff? (continued)

	N	Excellent	Good	Fair	Poor
Race/ethnicity					
Asian/Pacific Islander	110	48%	48%	4%	-
Black/African American	234	44%	42%	11%	3%
Hispanic/Latino	43	40%	47%	14%	-
White	926	43%	46%	9%	2%
Other	82	41%	50%	6%	2%

A8. Do you have family, friends, or neighbors who give you help when you need it, such as help going to the doctor, to the store, or in case of an emergency?

	N	Yes	No
All	1,436	72%	28%
Central	71	73%	27%
Cleveland	74	89%	11%
Dunedin	75	73%	27%
Edgerton	130	71%	29%
Exchange	97	60%	40%
Front	94	70%	30%
Hamline	121	74%	26%
Iowa	93	76%	24%
Montreal	115	64%	36%
Mt. Airy	106	76%	24%
Neill	65	72%	28%
Ravoux	109	65%	35%
Seal	75	75%	25%
Valley	79	76%	24%
Wabasha	43	65%	35%
Wilson	89	70%	30%
How long have you lived in PHA housing?			
Less than 1 year	180	67%	33%
1-5 years	594	71%	29%
6-10 years	296	70%	30%
More than 10 years	324	77%	23%
Gender			
Female	889	75%	25%
Male	518	66%	34%
Age			
29 or younger	112	65%	35%
30-49	280	65%	35%
50-59	255	66%	34%
60-69	294	73%	27%
70 and older	459	79%	21%

A8. Do you have family, friends, or neighbors who give you help when you need it, such as help going to the doctor, to the store, or in case of an emergency? (continued)

	N	Yes	No
Physical disability^a			
Yes	644	76%	24%
No	716	67%	33%
Emotional or mental health diagnosis^b			
Yes	442	68%	32%
No	930	73%	27%
Physical disability or emotional/mental health problem^c			
Yes	832	73%	27%
No	521	68%	32%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A9. (Of those who receive help from family, friends, or neighbors) Is there another resident in your building who helps you when you need help?

	N	Yes	No
All	961	52%	48%
Central	52	50%	50%
Cleveland	59	59%	41%
Dunedin	53	53%	47%
Edgerton	81	46%	54%
Exchange	55	45%	55%
Front	60	55%	45%
Hamline	83	47%	53%
Iowa	70	46%	54%
Montreal	68	56%	44%
Mt. Airy	79	62%	38%
Neill	41	44%	56%
Ravoux	66	39%	61%
Seal	53	57%	43%
Valley	56	70%	30%
Wabasha	26	46%	54%
Wilson	59	58%	42%
How long have you lived in PHA housing?			
Less than 1 year	114	41%	59%
1-5 years	395	50%	50%
6-10 years	187	55%	45%
More than 10 years	235	61%	39%
Gender			
Female	622	52%	48%
Male	321	51%	49%
Age			
29 or younger	70	50%	50%
30-49	171	51%	49%
50-59	156	53%	47%
60-69	201	50%	50%
70 and older	338	54%	46%

A9. (Of those who receive help from family, friends, or neighbors) Is there another resident in your building who helps you when you need help? (continued)

	<i>N</i>	Yes	No
Race/ethnicity			
Asian/Pacific Islander	81	65%	35%
Black/African American	152	38%	62%
Hispanic/Latino	31	52%	48%
White	621	54%	46%
Other	52	38%	62%
Physical disability^a			
Yes	460	55%	45%
No	447	48%	52%
Emotional or mental health diagnosis^b			
Yes	284	50%	50%
No	636	52%	48%
Physical disability or emotional/mental health problem^c			
Yes	575	52%	48%
No	328	51%	49%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A10. Were there times in the last month when you did not go somewhere because of problems with transportation?

	N	Yes	No
All	1,433	18%	82%
Central	71	11%	89%
Cleveland	74	18%	82%
Dunedin	77	18%	82%
Edgerton	127	17%	83%
Exchange	94	21%	79%
Front	93	18%	82%
Hamline	121	21%	79%
Iowa	96	17%	83%
Montreal	117	21%	79%
Mt. Airy	102	17%	83%
Neill	66	23%	77%
Ravoux	110	15%	85%
Seal	73	18%	82%
Valley	79	18%	82%
Wabasha	43	16%	84%
Wilson	90	26%	74%
Age			
29 or younger	111	23%	77%
30-49	282	18%	82%
50-59	256	27%	73%
60-69	291	13%	87%
70 and older	458	16%	84%
Physical disability^a			
Yes	638	25%	75%
No	720	13%	87%

^a Actual question: "do you have a physical disability that prevents you from working, driving, or other daily functioning?"

A11. Do you have a car?

	<i>N</i>	Yes, I have my own car	No, but I drive a friend's or relative's car	No, I rarely or never drive
All	1,411	26%	12%	62%
Central	73	52%	12%	36%
Cleveland	72	22%	19%	58%
Dunedin	78	18%	15%	67%
Edgerton	123	23%	15%	62%
Exchange	90	4%	14%	81%
Front	91	34%	14%	52%
Hamline	112	22%	8%	70%
Iowa	94	26%	13%	62%
Montreal	110	28%	8%	64%
Mt. Airy	104	22%	11%	67%
Neill	66	20%	8%	73%
Ravoux	114	25%	12%	63%
Seal	71	30%	7%	63%
Valley	79	32%	9%	59%
Wabasha	41	7%	17%	76%
Wilson	93	42%	12%	46%
Age				
29 or younger	113	58%	12%	31%
30-49	284	32%	8%	59%
50-59	251	21%	12%	67%
60-69	290	24%	12%	64%
70 and older	444	17%	13%	70%
Physical disability^a				
Yes	629	16%	13%	71%
No	711	35%	10%	54%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

A12. (Of those who drive) How often do you have trouble finding a space in your building's parking lot? (Does not apply to residents of Exchange or Wabasha)

	<i>N</i>	Every day	At least one time per week	Hardly ever
All	376	18%	24%	58%
Central	39	38%	21%	41%
Cleveland	19	26%	47%	26%
Dunedin	17	18%	24%	59%
Edgerton	34	9%	21%	71%
Exchange	-	-	-	-
Front	35	20%	43%	37%
Hamline	24	8%	8%	83%
Iowa	28	7%	25%	68%
Montreal	29	14%	31%	55%
Mt. Airy	22	27%	18%	55%
Neill	16	6%	13%	81%
Ravoux	29	10%	17%	72%
Seal	20	10%	35%	55%
Valley	26	8%	12%	81%
Wabasha	-	-	-	-
Wilson	38	37%	21%	42%
Physical disability^a				
Yes	112	24%	20%	56%
No	251	16%	26%	58%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

A13. Do you have any problems going outside your home alone because of a physical or mental health problem that has lasted for at least six months?

	N	Yes	No
All	1,443	18%	82%
Central	73	7%	93%
Cleveland	76	25%	75%
Dunedin	79	15%	85%
Edgerton	124	20%	80%
Exchange	93	18%	82%
Front	92	16%	84%
Hamline	120	23%	77%
Iowa	96	21%	79%
Montreal	115	18%	82%
Mt. Airy	105	15%	85%
Neill	65	22%	78%
Ravoux	115	17%	83%
Seal	74	14%	86%
Valley	81	17%	83%
Wabasha	43	9%	91%
Wilson	92	22%	78%
How long have you lived in PHA housing?			
Less than 1 year	182	11%	89%
1-5 years	598	17%	83%
6-10 years	301	18%	82%
More than 10 years	328	23%	77%
Gender			
Female	898	21%	79%
Male	518	13%	87%
Age			
29 or younger	113	3%	97%
30-49	285	18%	82%
50-59	254	20%	80%
60-69	293	14%	86%
70 and older	465	22%	78%

**A13. Do you have any problems going outside your home alone because of a physical or mental health problem that has lasted for at least six months?
(continued)**

	<i>N</i>	Yes	No
Race/ethnicity			
Asian/Pacific Islander	110	9%	91%
Black/African American	240	12%	88%
Hispanic/Latino	43	12%	88%
White	935	21%	79%
Other	81	17%	83%
Physical disability^a			
Yes	645	29%	71%
No	723	7%	93%
Emotional or mental health diagnosis^b			
Yes	442	26%	74%
No	937	14%	86%
Physical disability or emotional/mental health problem^c			
Yes	835	26%	74%
No	524	5%	95%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A14. Do you have any problems taking care of your own personal needs or getting around inside your apartment because of a physical or mental health problem that has lasted for at least six months?

	N	Yes	No
All	1,443	10%	90%
Central	73	5%	95%
Cleveland	76	13%	87%
Dunedin	79	11%	89%
Edgerton	127	11%	89%
Exchange	94	13%	87%
Front	93	5%	95%
Hamline	119	8%	92%
Iowa	96	10%	90%
Montreal	111	16%	84%
Mt. Airy	104	14%	86%
Neill	66	12%	88%
Ravoux	113	11%	89%
Seal	75	5%	95%
Valley	81	12%	88%
Wabasha	43	2%	98%
Wilson	93	10%	90%
How long have you lived in PHA housing?			
Less than 1 year	183	3%	97%
1-5 years	602	11%	89%
6-10 years	297	11%	89%
More than 10 years	328	11%	89%
Gender			
Female	898	11%	89%
Male	519	9%	91%
Age			
29 or younger	113	2%	98%
30-49	282	11%	89%
50-59	255	13%	87%
60-69	294	10%	90%
70 and older	467	10%	90%

A14. Do you have any problems taking care of your own personal needs or getting around inside your apartment because of a physical or mental health problem that has lasted for at least six months? (continued)

	<i>N</i>	Yes	No
Race/ethnicity			
Asian/Pacific Islander	110	12%	88%
Black/African American	241	6%	94%
Hispanic/Latino	43	5%	95%
White	934	12%	88%
Other	82	5%	95%
Physical disability^a			
Yes	643	16%	84%
No	725	5%	95%
Emotional or mental health diagnosis^b			
Yes	441	16%	84%
No	938	8%	92%
Physical disability or emotional/mental health problem^c			
Yes	832	15%	85%
No	527	3%	97%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A15. Assuming that transportation is not a problem, can you go shopping for groceries or clothes?

	<i>N</i>	Without help	With some help	Completely unable to do alone
All	1,444	67%	27%	6%
Central	73	84%	14%	3%
Cleveland	76	64%	29%	7%
Dunedin	79	62%	30%	8%
Edgerton	127	61%	28%	12%
Exchange	91	75%	23%	2%
Front	94	76%	19%	5%
Hamline	118	57%	32%	11%
Iowa	94	66%	31%	3%
Montreal	115	62%	30%	8%
Mt. Airy	105	71%	22%	7%
Neill	67	61%	37%	1%
Ravoux	114	60%	32%	9%
Seal	74	73%	22%	5%
Valley	81	68%	26%	6%
Wabasha	43	84%	16%	-
Wilson	93	71%	25%	4%
Gender				
Female	898	62%	30%	8%
Male	520	77%	20%	4%
Age				
29 or younger	113	90%	9%	1%
30-49	282	77%	20%	3%
50-59	258	66%	29%	5%
60-69	295	74%	23%	3%
70 and older	464	54%	34%	12%

A15. Assuming that transportation is not a problem, can you go shopping for groceries or clothes? (continued)

	<i>N</i>	Without help	With some help	Completely unable to do alone
Physical disability^a				
Yes	645	53%	38%	10%
No	726	82%	15%	3%
Emotional or mental health diagnosis^b				
Yes	445	64%	29%	6%
No	935	70%	24%	6%
Physical disability or emotional/mental health problem^c				
Yes	835	58%	34%	8%
No	527	83%	14%	3%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A16. Shopping: (Of those needing help) Does someone help you or do this for you?

	N	Yes	No
All	412	84%	16%
Central	12	67%	33%
Cleveland	26	73%	27%
Dunedin	24	92%	8%
Edgerton	42	86%	14%
Exchange	15	100%	-
Front	20	75%	25%
Hamline	42	93%	7%
Iowa	29	86%	14%
Montreal	39	90%	10%
Mt. Airy	28	86%	14%
Neill	23	87%	13%
Ravoux	42	79%	21%
Seal	18	83%	17%
Valley	22	73%	27%
Wabasha	6	100%	-
Wilson	24	83%	17%

A17. Can you prepare your own meals?

	<i>N</i>	Without help	With some help	Completely unable to do alone
All	1,440	84%	11%	5%
Central	73	86%	8%	5%
Cleveland	76	82%	13%	5%
Dunedin	78	85%	10%	5%
Edgerton	126	80%	12%	8%
Exchange	92	92%	5%	2%
Front	94	93%	5%	2%
Hamline	116	83%	12%	5%
Iowa	95	84%	13%	3%
Montreal	115	73%	17%	10%
Mt. Airy	104	85%	11%	5%
Neill	67	87%	9%	4%
Ravoux	114	75%	15%	11%
Seal	75	83%	17%	-
Valley	80	84%	13%	4%
Wabasha	42	98%	2%	-
Wilson	93	90%	8%	2%
Age				
29 or younger	113	98%	1%	1%
30-49	284	84%	12%	5%
50-59	255	81%	12%	7%
60-69	293	89%	7%	3%
70 and older	463	81%	14%	6%
Physical disability or emotional/mental health problem^a				
Yes	834	78%	15%	7%
No	525	95%	3%	2%

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A18. Meal preparation: (Of those needing help) Does someone help or do this for you?

	N	Yes	No
All	197	79%	21%
Central	10	70%	30%
Cleveland	12	50%	50%
Dunedin	10	70%	30%
Edgerton	19	84%	16%
Exchange	4	50%	50%
Front	7	100%	-
Hamline	17	76%	24%
Iowa	11	64%	36%
Montreal	26	96%	4%
Mt. Airy	15	93%	7%
Neill	9	78%	22%
Ravoux	24	83%	17%
Seal	12	75%	25%
Valley	12	75%	25%
Wabasha	1	100%	-
Wilson	8	75%	25%
Physical disability^a			
Yes	139	81%	19%
No	38	79%	21%
Emotional or mental health diagnosis^b			
Yes	81	86%	14%
No	100	75%	25%
Physical disability or emotional/mental health problem^c			
Yes	156	83%	17%
No	22	68%	32%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A19. Can you do your own housework?

	<i>N</i>	Without help	With some help	Completely unable to do alone
All	1,448	65%	29%	7%
Central	73	78%	16%	5%
Cleveland	74	57%	38%	5%
Dunedin	78	65%	27%	8%
Edgerton	127	56%	32%	12%
Exchange	95	79%	19%	2%
Front	94	74%	23%	2%
Hamline	118	50%	42%	8%
Iowa	95	62%	28%	9%
Montreal	115	56%	35%	10%
Mt. Airy	105	73%	23%	4%
Neill	67	61%	34%	4%
Ravoux	115	58%	31%	10%
Seal	75	69%	25%	5%
Valley	81	67%	23%	10%
Wabasha	43	81%	19%	-
Wilson	93	70%	28%	2%
How long have you lived in PHA housing?				
Less than 1 year	182	77%	16%	7%
1-5 years	601	68%	26%	6%
6-10 years	303	65%	29%	6%
More than 10 years	330	52%	40%	8%
Gender				
Female	898	61%	32%	7%
Male	521	73%	21%	6%
Age				
29 or younger	113	93%	6%	1%
30-49	284	74%	23%	4%
50-59	257	65%	29%	6%
60-69	292	72%	23%	6%
70 and older	466	50%	40%	10%

A19. Can you do your own housework? (continued)

	<i>N</i>	Without help	With some help	Completely unable to do alone
US born?				
Yes	1,145	62%	31%	7%
No	257	78%	15%	7%
Race/ethnicity				
Asian/Pacific Islander	110	81%	13%	6%
Black/African American	241	75%	21%	4%
Hispanic/Latino	43	81%	14%	5%
White	936	59%	33%	8%
Other	82	74%	21%	5%
Physical disability^a				
Yes	645	47%	41%	11%
No	726	81%	16%	2%
Emotional or mental health diagnosis^b				
Yes	444	62%	30%	9%
No	937	67%	28%	6%
Physical disability or emotional/mental health problem^c				
Yes	835	54%	37%	10%
No	527	83%	14%	2%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A20. Housework: (Of those needing help) Does someone help or do this for you?

	N	Yes	No
All	446	89%	11%
Central	15	80%	20%
Cleveland	28	86%	14%
Dunedin	23	91%	9%
Edgerton	48	96%	4%
Exchange	17	82%	18%
Front	22	91%	9%
Hamline	51	80%	20%
Iowa	31	100%	-
Montreal	44	98%	2%
Mt. Airy	23	91%	9%
Neill	23	91%	9%
Ravoux	43	88%	12%
Seal	20	80%	20%
Valley	25	92%	8%
Wabasha	6	67%	33%
Wilson	27	89%	11%

A21. When you need to take medicine, can you take your own medicine?

	<i>N</i>	Without help	With some help	Completely unable to do alone
All	1,441	89%	9%	2%
Central	72	93%	4%	3%
Cleveland	73	90%	8%	1%
Dunedin	79	81%	18%	1%
Edgerton	124	88%	10%	2%
Exchange	95	94%	5%	1%
Front	93	94%	5%	1%
Hamline	119	87%	11%	3%
Iowa	95	93%	7%	-
Montreal	115	86%	12%	2%
Mt. Airy	104	92%	7%	1%
Neill	67	88%	7%	4%
Ravoux	114	77%	17%	6%
Seal	76	93%	7%	-
Valley	80	90%	10%	-
Wabasha	42	100%	-	-
Wilson	93	91%	8%	1%

A22. Taking medicine: (Of those needing help) Does someone help you do this when needed?

	N	Yes	No
All	138	88%	12%
Central	5	60%	40%
Cleveland	7	71%	29%
Dunedin	15	93%	7%
Edgerton	12	92%	8%
Exchange	6	67%	33%
Front	4	100%	-
Hamline	14	93%	7%
Iowa	7	100%	-
Montreal	13	85%	15%
Mt. Airy	8	88%	13%
Neill	6	100%	-
Ravoux	21	90%	10%
Seal	5	80%	20%
Valley	7	86%	14%
Wabasha	8	88%	13%
Wilson	-	-	-

A23. How long have you lived in PHA housing?

	<i>N</i>	Less than 1 year	1-5 years	6-10 years	More than 10 years	Mean	Median
All	1,427	13%	42%	22%	23%	6.78	5
Central	73	10%	49%	26%	15%	5.52	4
Cleveland	70	7%	46%	23%	24%	7.23	5
Dunedin	77	14%	44%	17%	25%	6.58	4
Edgerton	125	20%	42%	17%	21%	5.55	4
Exchange	94	10%	46%	18%	27%	7.29	5
Front	93	12%	41%	18%	29%	7.08	5
Hamline	119	19%	40%	13%	27%	6.44	4
Iowa	94	10%	50%	20%	20%	6.49	5
Montreal	115	9%	46%	25%	20%	6.59	4
Mt. Airy	102	9%	35%	21%	35%	9.54	7
Neill	64	5%	22%	44%	30%	9.92	10
Ravoux	112	10%	38%	29%	23%	6.87	6
Seal	75	13%	43%	23%	21%	6.80	5
Valley	81	17%	46%	17%	20%	5.77	4
Wabasha	41	22%	37%	17%	24%	6.20	5
Wilson	92	18%	49%	22%	11%	5.17	4
Gender							
Female	883	12%	39%	21%	28%	7.34	5
Male	514	14%	48%	22%	16%	5.77	4
Age							
29 or younger	113	38%	61%	-	1%	1.70	1
30-49	278	14%	51%	25%	10%	5.07	4
50-59	251	12%	47%	25%	16%	6.03	5
60-69	293	13%	46%	23%	19%	6.02	5
70 and older	457	7%	28%	21%	43%	9.87	9
US born?							
Yes	1,131	12%	40%	22%	26%	7.24	5
No	250	18%	52%	20%	9%	4.50	3

A23. How long have you lived in PHA housing? (continued)

	<i>N</i>	Less than 1 year	1-5 years	6-10 years	More than 10 years	Mean	Median
Race/ethnicity							
Asian/Pacific Islander	107	15%	57%	22%	6%	4.25	3
Black/African American	236	28%	47%	14%	12%	4.35	2
Hispanic/Latino	41	10%	49%	20%	22%	6.90	4
White	926	9%	39%	23%	29%	7.82	6
Other	82	17%	51%	17%	15%	4.74	3
Physical disability^a							
Yes	638	10%	42%	22%	27%	7.34	5
No	711	16%	43%	21%	19%	6.16	4
Emotional or mental health diagnosis^b							
Yes	434	12%	47%	24%	18%	6.10	5
No	923	14%	41%	20%	25%	7.01	5
Physical disability or emotional/ mental health problem^c							
Yes	823	10%	43%	22%	24%	7.00	5
No	518	18%	42%	19%	21%	6.28	4

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A24. Do you ever use the laundry room in your building?

	N	Yes	No
All	1,446	90%	10%
Central	73	96%	4%
Cleveland	74	91%	9%
Dunedin	79	86%	14%
Edgerton	127	84%	16%
Exchange	97	97%	3%
Front	91	93%	7%
Hamline	117	80%	20%
Iowa	96	83%	17%
Montreal	114	91%	9%
Mt. Airy	104	98%	2%
Neill	67	97%	3%
Ravoux	115	83%	17%
Seal	75	96%	4%
Valley	81	93%	7%
Wabasha	43	100%	-
Wilson	93	94%	6%

A25. (Of those who use it) How do you rate the laundry room?

	N	Excellent	Good	Fair	Poor
All	1,293	35%	47%	14%	4%
Central	70	37%	50%	10%	3%
Cleveland	66	42%	36%	21%	-
Dunedin	65	26%	51%	22%	2%
Edgerton	105	28%	47%	19%	7%
Exchange	91	29%	51%	16%	4%
Front	84	37%	48%	13%	2%
Hamline	93	45%	42%	11%	2%
Iowa	80	50%	41%	6%	3%
Montreal	104	33%	44%	18%	5%
Mt. Airy	101	29%	64%	5%	2%
Neill	64	36%	45%	9%	9%
Ravoux	95	55%	32%	14%	-
Seal	72	29%	46%	22%	3%
Valley	74	34%	58%	8%	-
Wabasha	42	29%	52%	10%	10%
Wilson	87	22%	40%	25%	13%

A26. (Of those who use it) How could the laundry room be improved?

	N	Users should									
		More equipment	Increase cleanliness	Nothing/ good as it is	be more considerate/ follow rules	Specific problems	Increase hours	Decrease risk of theft	More information	No	
All	668	43%	33%	15%	10%	10%	6%	4%	1%	6%	
Central	46	67%	15%	35%	11%	2%	7%	4%	2%	7%	
Cleveland	22	64%	9%	9%	5%	32%	-	5%	5%	-	
Dunedin	31	48%	23%	16%	10%	23%	-	10%	-	6%	
Edgerton	58	53%	26%	12%	7%	3%	7%	14%	2%	2%	
Exchange	56	73%	29%	18%	5%	9%	2%	2%	-	2%	
Front	40	75%	28%	18%	15%	5%	5%	5%	-	3%	
Hamline	41	54%	12%	7%	5%	15%	29%	2%	-	-	
Iowa	32	38%	16%	13%	28%	6%	16%	-	3%	-	
Montreal	50	12%	58%	20%	10%	8%	4%	6%	-	-	
Mt. Airy	38	45%	29%	13%	3%	5%	3%	3%	-	11%	
Neill	37	24%	46%	5%	5%	14%	8%	-	-	11%	
Ravoux	46	4%	41%	26%	4%	15%	2%	-	-	15%	
Seal	43	37%	58%	7%	16%	5%	-	-	-	12%	
Valley	45	47%	18%	16%	16%	7%	2%	-	-	9%	
Wabasha	28	32%	39%	11%	7%	11%	-	7%	4%	11%	
Wilson	55	20%	56%	4%	13%	13%	7%	11%	4%	7%	

Note: Responses given by fewer than five percent are omitted from the table.

A27. (Of those who do not use it) Would you like to use the laundry room?

	N	Yes	No
All	110	23%	77%
Central	3	67%	33%
Cleveland	6	50%	50%
Dunedin	9	33%	67%
Edgerton	17	18%	82%
Exchange	3	33%	67%
Front	4	-	100%
Hamline	20	10%	90%
Iowa	7	14%	86%
Montreal	8	25%	75%
Mt. Airy	2	50%	50%
Neill	2	50%	50%
Ravoux	17	24%	76%
Seal	2	50%	50%
Valley	4	-	100%
Wabasha	-	-	-
Wilson	6	17%	83%

A28. Are you planning to move out of PHA housing within the next three years?

	N	Yes	No	Don't know
All	1441	9%	69%	22%
Central	72	18%	50%	32%
Cleveland	75	-	85%	15%
Dunedin	75	5%	76%	19%
Edgerton	129	9%	71%	20%
Exchange	93	17%	68%	15%
Front	94	12%	66%	22%
Hamline	118	3%	81%	16%
Iowa	97	8%	69%	23%
Montreal	116	15%	65%	21%
Mt. Airy	105	5%	79%	16%
Neill	68	6%	79%	15%
Ravoux	112	9%	64%	27%
Seal	73	7%	67%	26%
Valley	80	6%	60%	34%
Wabasha	42	5%	60%	36%
Wilson	92	11%	64%	25%

How long have you lived in PHA housing?

Less than 1 year	178	6%	61%	34%
1-5 years	594	12%	64%	24%
6-10 years	299	10%	70%	20%
More than 10 years	329	3%	82%	15%

Age

29 or younger	112	24%	35%	41%
30-49	285	12%	58%	29%
50-59	254	11%	67%	22%
60-69	291	7%	77%	16%
70 and older	463	3%	81%	16%

**A28. Are you planning to move out of PHA housing within the next three years?
(continued)**

	N	Yes	No	Don't know
US born?				
Yes	1140	8%	71%	21%
No	254	11%	61%	28%
Race/ethnicity				
Asian/Pacific Islander	108	10%	62%	28%
Black/African American	239	13%	52%	35%
Hispanic/Latino	42	10%	74%	17%
White	932	6%	76%	18%
Other	83	17%	57%	27%
Physical disability^a				
Yes	643	7%	75%	19%
No	720	11%	64%	26%
Emotional or mental health diagnosis^b				
Yes	441	11%	68%	21%
No	932	8%	70%	23%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

A29. Of those planning to move out of PHA housing, why?

	N	Personal reasons	Want/found		Moving	Safety/ security concerns	Treatment by others in the building		
			other housing	More space			Environment	Conveniences / amenities	
All	108	39%	23%	16%	14%	12%	6%	5%	4%
Central	12	33%	17%	33%	8%	-	8%	-	-
Dunedin	4	50%	25%	-	-	-	-	25%	-
Edgerton	11	64%	9%	9%	18%	9%	-	9%	-
Exchange	12	33%	33%	33%	17%	8%	-	-	25%
Front	10	40%	-	10%	20%	10%	10%	-	10%
Hamline	4	50%	-	25%	25%	-	-	-	-
Iowa	7	14%	-	-	29%	29%	14%	14%	-
Montreal	14	57%	36%	14%	7%	-	-	-	-
Mt. Airy	5	20%	60%	20%	-	-	-	-	-
Neill	2	100%	-	-	50%	-	-	-	-
Ravoux	8	38%	38%	-	-	13%	25%	-	-
Seal	5	20%	40%	-	20%	20%	-	40%	-
Valley	4	25%	75%	-	-	-	-	-	-
Wabasha	1	-	-	100%	-	-	-	-	-
Wilson	9	22%	11%	22%	22%	67%	11%	-	-

A29. Of those planning to move out of PHA housing, why? (continued)

	N	Personal reasons	More space	Moving	Want/found other housing	Environment	Conveniences / amenities	Treatment by others in the building	Safety/ security concerns
Age									
29 or younger	26	50%	27%	19%	15%	4%	4%	-	-
30-49	31	39%	13%	10%	32%	6%	3%	6%	3%
50-59	22	36%	9%	14%	27%	5%	5%	5%	23%
60-69	18	28%	11%	22%	17%	6%	6%	11%	17%
70 and older	10	40%	20%	-	20%	-	-	-	40%
Race/ethnicity									
Asian/Pacific Islander	11	55%	27%	27%	-	-	-	9%	-
Black/African American	29	38%	28%	14%	21%	3%	3%	-	3%
Hispanic/Latino	4	100%	-	-	25%	-	-	-	-
White	51	35%	10%	12%	27%	6%	6%	4%	24%
Other	10	20%	10%	20%	40%	-	-	20%	-

A29. Of those planning to move out of PHA housing, why? (continued)

	N	Personal reasons	Want/found other housing	Safety/security concerns	Moving	Treatment by others in the building	More space	Conveniences / amenities	Environment
Physical disability^a									
Yes	34	38%	29%	21%	12%	12%	9%	9%	-
No	69	38%	22%	9%	16%	1%	20%	1%	6%
Emotional or mental health diagnosis^b									
Yes	36	33%	33%	3%	11%	8%	11%	8%	8%
No	66	44%	18%	17%	17%	3%	18%	2%	2%
Physical disability or emotional/mental health problem^c									
Yes	54	35%	30%	13%	15%	7%	9%	7%	6%
No	46	43%	17%	11%	15%	2%	24%	-	2%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A30. Reasons given for moving into apartment

	N	Affordable rent	First apartment that opened up	Access to services in neighborhood	Only one I was offered*	To live close to friends and/or family	To get other services in the building	Needed supportive/assisted living services	Had friends living here
All	1,440	91%	64%	56%	54%	47%	35%	26%	24%
Central	70	89%	71%	61%	54%	51%	13%	16%	23%
Cleveland	74	91%	61%	68%	45%	55%	38%	15%	28%
Dunedin	77	92%	68%	53%	47%	52%	43%	38%	25%
Edgerton	128	87%	66%	52%	52%	46%	42%	35%	16%
Exchange	93	90%	66%	61%	60%	41%	19%	22%	17%
Front	94	94%	70%	45%	51%	47%	29%	16%	19%
Hamline	120	91%	58%	59%	53%	53%	50%	26%	22%
Iowa	97	92%	66%	72%	63%	63%	41%	25%	19%
Montreal	117	93%	66%	43%	53%	42%	32%	34%	21%
Mt. Airy	104	91%	61%	55%	59%	46%	35%	23%	45%
Neill	67	90%	51%	61%	42%	55%	27%	16%	28%
Ravoux	110	87%	59%	53%	63%	38%	45%	50%	23%
Seal	74	91%	58%	58%	54%	45%	41%	18%	31%
Valley	80	94%	73%	65%	53%	36%	34%	29%	26%
Wabasha	43	93%	53%	67%	49%	28%	7%	9%	9%
Wilson	92	98%	73%	37%	59%	48%	39%	14%	24%

* PHA's offering policy allows a choice of at least three buildings.

A30. Reasons given for moving into apartment (continued)

	<i>N</i>	Affordable rent	First apartment that opened up	Only one I was offered	To live close to friends and/or family	Access to services in neighborhood	To get other services in the building	Needed supportive/assisted living services	Had friends living here
How long have you lived in PHA housing?									
Less than 1 year	179	87%	74%	61%	45%	41%	30%	25%	16%
1-5 years	592	91%	64%	55%	45%	57%	32%	28%	21%
6-10 years	302	91%	62%	54%	48%	60%	37%	22%	26%
More than 10 years	327	94%	61%	51%	49%	60%	41%	26%	28%
Age									
29 or younger	112	89%	63%	45%	47%	45%	17%	12%	19%
30-49	281	93%	69%	52%	44%	57%	27%	25%	20%
50-59	257	92%	66%	55%	42%	56%	32%	31%	20%
60-69	295	91%	63%	60%	43%	56%	40%	26%	26%
70 and older	460	91%	62%	53%	54%	58%	42%	27%	26%
US born?									
Yes	1145	93%	64%	54%	46%	56%	37%	26%	22%
No	250	84%	66%	57%	50%	57%	26%	23%	32%

A30. Reasons given for moving into apartment (continued)

	<i>N</i>	Affordable rent	First apartment that opened up	Only one I was offered	To live close to friends and/or family	Access to services in neighborhood	Had friends living here	To get other services in the building	Needed supportive/assisted living services
Race/ethnicity									
Asian/Pacific Islander	107	91%	75%	60%	60%	58%	46%	32%	28%
Black/African American	234	91%	62%	49%	44%	48%	15%	25%	19%
Hispanic/Latino	43	86%	70%	70%	53%	65%	26%	30%	37%
White	938	92%	63%	54%	46%	57%	23%	39%	27%
Other	82	88%	65%	56%	41%	62%	17%	22%	22%
Physical disability^a									
Yes	640	93%	67%	57%	49%	60%	25%	41%	36%
No	723	90%	64%	53%	45%	53%	22%	30%	17%
Emotional or mental health diagnosis^b									
Yes	442	93%	65%	53%	44%	59%	22%	34%	29%
No	932	91%	64%	55%	49%	56%	25%	36%	24%
Physical disability or emotional/mental health problem^c									
Yes	830	93%	65%	55%	47%	59%	24%	38%	32%
No	525	90%	65%	54%	47%	53%	23%	30%	17%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A30. Reasons given for moving into apartment (continued)

	N	Quality of the apartment	Good transportation available	Apartment's layout was what I needed	Safe, low-crime neighborhood	Age mix of residents	Racial mix of residents	Lived in neighborhood before moving in	Wanted senior designated building (Hamline and Edgerton only)
All	1,440	76%	72%	71%	67%	45%	39%	32%	11%
Central	70	71%	66%	63%	66%	53%	49%	37%	-
Cleveland	74	69%	68%	64%	70%	32%	31%	49%	-
Dunedin	77	81%	69%	73%	70%	43%	43%	35%	-
Edgerton	128	78%	67%	73%	45%	36%	36%	34%	51%
Exchange	93	73%	84%	70%	68%	51%	41%	32%	-
Front	94	74%	67%	66%	66%	48%	48%	32%	-
Hamline	120	78%	68%	76%	75%	54%	48%	33%	75%
Iowa	97	75%	82%	69%	79%	40%	33%	28%	-
Montreal	117	67%	68%	65%	71%	39%	36%	30%	-
Mt. Airy	104	75%	71%	80%	73%	50%	38%	33%	-
Neill	67	87%	81%	81%	67%	58%	42%	37%	-
Ravoux	110	73%	73%	67%	53%	40%	37%	25%	-
Seal	74	76%	80%	73%	74%	45%	35%	18%	-
Valley	80	81%	74%	80%	73%	61%	45%	24%	-
Wabasha	43	79%	95%	70%	58%	40%	30%	30%	2%
Wilson	92	78%	55%	73%	65%	39%	34%	33%	2%

A31. Do medical health professionals, like doctors or nurses, come to your building?

	<i>N</i>	Yes	Indicated yes, but service is not available.	No	Indicated no, but service is available.	Don't know
All	1,391	41%	16%	11%	11%	21%
Central	69	-	28%	35%	-	38%
Cleveland *	73	71%	-	-	12%	16%
Dunedin	74	-	64%	22%	-	15%
Edgerton *	121	76%	-	-	12%	12%
Exchange *	91	59%	-	-	24%	16%
Front *	90	49%	-	-	30%	21%
Hamline *	112	59%	-	-	21%	20%
Iowa	92	-	38%	34%	-	28%
Montreal *	112	67%	-	-	14%	19%
Mt. Airy	102	-	36%	41%	-	23%
Neill *	64	72%	-	-	9%	19%
Ravoux	109	-	63%	21%	-	16%
Seal *	73	63%	-	-	12%	25%
Valley *	78	65%	-	-	14%	21%
Wabasha	41	-	27%	39%	-	34%
Wilson *	90	53%	-	-	22%	24%

Note. (*) indicates service availability.

**A32. (Of those indicating medical health professionals come to their building)
How often do you use their services?**

	<i>N</i>	Often	Sometimes	Never
All	561	28%	34%	37%
Central	-	-	-	-
Cleveland *	52	31%	46%	23%
Dunedin	-	-	-	-
Edgerton *	91	30%	24%	46%
Exchange *	53	28%	28%	43%
Front *	44	18%	39%	43%
Hamline *	62	29%	35%	35%
Iowa	-	-	-	-
Montreal *	74	28%	35%	36%
Mt. Airy	-	-	-	-
Neill *	44	18%	55%	27%
Ravoux	-	-	-	-
Seal *	46	39%	37%	24%
Valley *	49	27%	35%	39%
Wabasha	-	-	-	-
Wilson *	46	33%	20%	48%
How long have you lived in PHA housing?				
Less than 1 year	52	21%	19%	60%
1-5 years	229	27%	29%	44%
6-10 years	122	31%	41%	28%
More than 10 years	145	32%	41%	28%
Age				
29 or younger	21	14%	10%	76%
30-49	99	28%	37%	34%
50-59	106	25%	29%	45%
60-69	111	21%	27%	52%
70 and older	213	35%	42%	23%

Note. (*) indicates service availability.

**A32. (Of those indicating medical health professionals come to their building)
How often do you use their services? (continued)**

	<i>N</i>	Often	Sometimes	Never
Race/ethnicity				
Asian/Pacific Islander	19	32%	37%	32%
Black/African American	64	19%	20%	61%
Hispanic/Latino	4	25%	-	75%
White	437	30%	35%	35%
Other	24	25%	50%	25%
Physical disability^a				
Yes	268	37%	34%	29%
No	258	21%	33%	47%
Emotional or mental health diagnosis^b				
Yes	194	31%	36%	34%
No	343	27%	33%	41%
Physical disability or emotional/mental health problem^c				
Yes	354	33%	34%	32%
No	171	19%	31%	50%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

**A33. Of those using the services of medical health professionals in PHA hi-rise)
How do you rate this service?**

	N	Excellent	Good	Fair
All	338	47%	43%	10%
Central	-	-	-	-
Cleveland *	36	50%	36%	14%
Dunedin	-	-	-	-
Edgerton *	47	43%	45%	13%
Exchange *	29	62%	24%	14%
Front *	24	58%	33%	8%
Hamline *	39	46%	46%	8%
Iowa	-	-	-	-
Montreal *	46	59%	37%	4%
Mt. Airy	-	-	-	-
Neill *	31	39%	58%	3%
Ravoux	-	-	-	-
Seal *	35	43%	51%	6%
Valley *	29	31%	59%	10%
Wabasha	-	-	-	-
Wilson *	22	32%	45%	23%

Note. (*) indicates service availability.

**A34. (Of those indicating medical health professionals do NOT come to building)
How often would you use their services if they were available?**

	<i>N</i>	Often	Sometimes	Never
All	487	15%	48%	37%
Central	43	9%	58%	33%
Cleveland *	18	6%	56%	39%
Dunedin	20	35%	55%	10%
Edgerton *	22	14%	45%	41%
Exchange *	33	21%	48%	30%
Front *	36	19%	44%	36%
Hamline *	36	14%	56%	31%
Iowa	46	9%	59%	33%
Montreal *	29	10%	48%	41%
Mt. Airy	58	24%	41%	34%
Neill *	13	15%	46%	38%
Ravoux	34	12%	38%	50%
Seal *	23	22%	35%	43%
Valley *	21	5%	29%	67%
Wabasha	21	-	71%	29%
Wilson *	34	18%	38%	44%

Note. (*) indicates service availability.

A35. Do social services, like social workers or counselors, come to your building?

	<i>N</i>	Yes	Indicated no, but services are available	Don't know
All	1,412	70%	11%	19%
Central	69	54%	17%	29%
Cleveland	73	81%	4%	15%
Dunedin	75	69%	12%	18%
Edgerton	125	73%	7%	20%
Exchange	90	74%	16%	10%
Front	90	73%	9%	18%
Hamline	116	66%	5%	29%
Iowa	94	80%	9%	12%
Montreal	115	77%	10%	13%
Mt. Airy	105	50%	23%	27%
Neill	64	73%	3%	23%
Ravoux	110	72%	12%	16%
Seal	76	67%	17%	15%
Valley	77	65%	13%	22%
Wabasha	42	67%	10%	24%
Wilson	91	71%	7%	22%
How long have you lived in PHA housing?				
Less than 1 year	178	53%	12%	35%
1-5 years	589	68%	12%	20%
6-10 years	294	73%	11%	15%
More than 10 years	313	81%	8%	11%
Gender				
Female	869	71%	10%	19%
Male	517	68%	12%	20%
Age				
29 or younger	113	41%	17%	42%
30-49	280	64%	17%	19%
50-59	251	78%	8%	14%
60-69	289	71%	11%	18%
70 and older	446	76%	6%	18%

Note. This service is available at all PHA hi-rise buildings.

**A35. Do social services, like social workers or counselors, come to your building?
(continued)**

	<i>N</i>	Yes	Indicated no, but services are available.	Don't know
US born?				
Yes	1,115	74%	10%	17%
No	253	51%	17%	32%
Race/ethnicity				
Asian/Pacific Islander	109	47%	22%	31%
Black/African American	227	55%	16%	29%
Hispanic/Latino	41	61%	7%	31%
White	918	78%	8%	15%
Other	82	52%	21%	27%
Physical disability or emotional/ mental health problem^a				
Yes	816	77%	10%	13%
No	515	59%	12%	29%

Note. This service is available at all PHA hi-rise buildings.

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A36. (Of those indicating social services come to their building) How often do you use their services?

	<i>N</i>	Often	Sometimes	Never
All	968	24%	46%	30%
Central	36	17%	33%	50%
Cleveland	59	25%	53%	22%
Dunedin	51	31%	41%	27%
Edgerton	89	21%	40%	38%
Exchange	66	21%	48%	30%
Front	65	15%	52%	32%
Hamline	75	19%	36%	45%
Iowa	72	26%	43%	31%
Montreal	87	25%	45%	30%
Mt. Airy	51	29%	45%	25%
Neill	47	21%	55%	23%
Ravoux	78	27%	53%	21%
Seal	51	29%	51%	20%
Valley	49	24%	41%	35%
Wabasha	28	25%	46%	29%
Wilson	64	27%	45%	28%
How long have you lived in PHA housing?				
Less than 1 year	93	16%	47%	37%
1-5 years	390	23%	44%	33%
6-10 years	215	27%	47%	26%
More than 10 years	247	25%	45%	30%
Gender				
Female	604	22%	47%	32%
Male	345	28%	43%	29%

Note. This service is available at all PHA hi-rise buildings.

A36. (Of those indicating social services come to their building) How often do you use their services? (continued)

	<i>N</i>	Often	Sometimes	Never
Age				
29 or younger	45	13%	40%	47%
30-49	177	35%	42%	23%
50-59	193	20%	47%	33%
60-69	204	19%	44%	37%
70 and older	328	25%	48%	27%
Race/ethnicity				
Asian/Pacific Islander	51	25%	49%	25%
Black/African American	120	18%	43%	39%
Hispanic/Latino	25	36%	44%	20%
White	705	25%	46%	29%
Other	42	17%	40%	43%
Physical disability or emotional/mental health problem^a				
Yes	618	27%	47%	26%
No	299	18%	41%	41%

Note. This service is available at all PHA hi-rise buildings.

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A37. (Of those using social services at their PHA hi-rise) How do you rate this service?

	N	Excellent	Good	Fair	Poor
All	656	47%	45%	7%	2%
Central	17	29%	59%	6%	6%
Cleveland	42	43%	52%	2%	2%
Dunedin	37	46%	43%	11%	-
Edgerton	54	44%	44%	7%	4%
Exchange	46	54%	35%	11%	-
Front	41	54%	44%	2%	-
Hamline	40	58%	35%	5%	3%
Iowa	48	46%	48%	6%	-
Montreal	61	46%	44%	8%	2%
Mt. Airy	38	39%	58%	3%	-
Neill	36	39%	56%	3%	3%
Ravoux	60	47%	43%	10%	-
Seal	38	39%	53%	5%	3%
Valley	31	55%	39%	6%	-
Wabasha	20	25%	45%	20%	10%
Wilson	47	60%	36%	4%	-

Note. This service is available at all PHA hi-rise buildings.

A38. (Of those indicating social services do NOT come to building) How often would you use their services if they were available?

	<i>N</i>	Often	Sometimes	Never
All	355	8%	46%	45%
Central	28	7%	54%	39%
Cleveland	11	-	64%	36%
Dunedin	20	5%	50%	45%
Edgerton	27	4%	59%	37%
Exchange	17	24%	41%	35%
Front	20	-	45%	55%
Hamline	29	7%	48%	45%
Iowa	14	7%	57%	36%
Montreal	24	17%	33%	50%
Mt. Airy	45	13%	56%	31%
Neill	12	8%	42%	50%
Ravoux	28	11%	32%	57%
Seal	22	-	36%	64%
Valley	22	9%	27%	64%
Wabasha	11	9%	64%	27%
Wilson	25	8%	40%	52%

Note. This service is available at all PHA hi-rise buildings.

A39. Is a beauty salon or barber shop available in your building?

	<i>N</i>	Yes	Indicated yes, but service is not available.	No	Indicated no, but services are available.	Don't know
All	1414	68%	4%	14%	5%	9%
Central	71	-	7%	83%	-	10%
Cleveland *	69	88%	-	-	3%	9%
Dunedin *	77	88%	-	-	8%	4%
Edgerton *	126	94%	-	-	2%	3%
Exchange *	92	83%	-	-	8%	10%
Front *	92	85%	-	-	4%	11%
Hamline *	115	97%	-	-	2%	2%
Iowa *	96	92%	-	-	5%	3%
Montreal *	113	82%	-	-	5%	12%
Mt. Airy	106	-	14%	75%	-	11%
Neill *	65	46%	-	-	40%	14%
Ravoux *	111	83%	-	-	5%	13%
Seal *	75	91%	-	-	1%	8%
Valley	77	-	39%	34%	-	27%
Wabasha	41	-	7%	80%	-	12%
Wilson *	88	90%	-	-	5%	6%

Note. (*) indicates service availability.

**A40. (Of those indicating there is a beauty salon or barber shop in their building)
How often do you use this service?**

	<i>N</i>	Often	Sometimes	Never
All	943	16%	28%	56%
Central	-	-	-	-
Cleveland *	61	15%	15%	70%
Dunedin *	67	22%	21%	57%
Edgerton *	118	19%	35%	46%
Exchange *	70	-	20%	80%
Front *	77	14%	26%	60%
Hamline *	108	32%	33%	34%
Iowa *	86	23%	33%	44%
Montreal *	89	11%	22%	66%
Mt. Airy	-	-	-	-
Neill *	30	-	20%	80%
Ravoux *	91	16%	40%	44%
Seal *	67	15%	28%	57%
Valley	-	-	-	-
Wabasha	-	-	-	-
Wilson *	79	9%	23%	68%
How long have you lived in PHA housing?				
Less than 1 year	113	6%	28%	65%
1-5 years	381	13%	25%	62%
6-10 years	199	16%	26%	58%
More than 10 years	228	25%	34%	41%
Gender				
Female	622	19%	30%	51%
Male	303	10%	23%	67%

Note. (*) indicates service availability.

**A40. (Of those indicating there is a beauty salon or barber shop in their building)
How often do you use this service? (continued)**

	<i>N</i>	Often	Sometimes	Never
Age				
29 or younger	54	2%	7%	91%
30-49	160	4%	18%	78%
50-59	152	4%	34%	62%
60-69	199	16%	32%	52%
70 and older	355	29%	30%	41%
US born?				
Yes	811	18%	28%	54%
No	100	5%	22%	73%
Race/ethnicity				
Asian/Pacific Islander	30	-	23%	77%
Black/African American	109	2%	13%	85%
Hispanic/Latino	27	7%	30%	63%
White	711	20%	31%	49%
Other	41	5%	17%	78%
Physical disability^a				
Yes	446	18%	31%	51%
No	447	14%	24%	62%
Emotional or mental health diagnosis^b				
Yes	293	8%	30%	62%
No	610	20%	27%	53%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

A41. (Of those indicating they use the beauty salon or barber shop in their building) How do you rate this service?

	<i>N</i>	Excellent	Good	Fair	Poor
All	391	42%	46%	11%	2%
Central	-	-	-	-	-
Cleveland *	16	13%	50%	38%	-
Dunedin *	26	35%	54%	12%	-
Edgerton *	60	43%	40%	13%	3%
Exchange *	16	31%	50%	19%	-
Front *	30	53%	37%	10%	-
Hamline *	67	66%	30%	4%	-
Iowa *	46	54%	41%	4%	-
Montreal *	29	34%	38%	21%	7%
Mt. Airy	-	-	-	-	-
Neill *	5	40%	60%	-	-
Ravoux *	46	17%	65%	13%	4%
Seal *	28	46%	50%	4%	-
Valley	-	-	-	-	-
Wabasha	-	-	-	-	-
Wilson *	22	18%	73%	5%	5%

Note. (*) indicates service availability.

A42. (Of those indicating there is NOT a beauty salon or barber shop in their building) How often would you use this service if it were available?

	<i>N</i>	Often	Sometimes	Never
All	321	18%	32%	50%
Central	55	16%	40%	44%
Cleveland *	7	29%	29%	43%
Dunedin *	7	14%	29%	57%
Edgerton *	3	-	-	100%
Exchange *	10	20%	20%	60%
Front *	13	8%	23%	69%
Hamline *	2	-	-	100%
Iowa *	6	-	33%	67%
Montreal *	16	6%	25%	69%
Mt. Airy	76	16%	39%	45%
Neill *	30	33%	37%	30%
Ravoux *	15	7%	27%	67%
Seal *	6	33%	-	67%
Valley	37	30%	19%	51%
Wabasha	30	20%	33%	47%
Wilson *	8	-	50%	50%
Age				
29 or younger	48	10%	29%	60%
30-49	77	23%	29%	48%
50-59	72	17%	31%	53%
60-69	60	10%	40%	50%
70 and older	60	27%	35%	38%

Note. (*) indicates service availability.

**A42. (Of those indicating there is NOT a beauty salon or barber shop in their building) How often would you use this service if it were available?
(continued)**

	<i>N</i>	Often	Sometimes	Never
US born?				
Yes	211	20%	34%	46%
No	103	14%	31%	55%
Race/ethnicity				
Asian/Pacific Islander	54	13%	28%	59%
Black/African American	79	23%	28%	49%
Hispanic/Latino	15	20%	33%	47%
White	146	18%	34%	48%
Other	23	9%	52%	39%
Physical disability^a				
Yes	130	22%	38%	41%
No	183	16%	28%	56%
Emotional or mental health diagnosis^b				
Yes	100	24%	31%	45%
No	212	15%	33%	51%
Physical disability or emotional/mental health problem^c				
Yes	173	21%	36%	43%
No	137	15%	28%	56%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A43. Is a bus to shopping areas available at your building?

	<i>N</i>	Yes	Indicated no, but services are available.	Don't know
All	1416	90%	4%	6%
Central	71	79%	14%	7%
Cleveland	70	96%	-	4%
Dunedin	75	85%	8%	7%
Edgerton	123	95%	1%	4%
Exchange	92	88%	5%	7%
Front	94	97%	1%	2%
Hamline	115	97%	3%	-
Iowa	94	93%	2%	5%
Montreal	114	89%	2%	9%
Mt. Airy	105	90%	5%	5%
Neill	66	92%	3%	5%
Ravoux	114	91%	4%	4%
Seal	73	90%	4%	5%
Valley	79	91%	4%	5%
Wabasha	42	60%	14%	26%
Wilson	89	88%	3%	9%
Age				
29 or younger	111	79%	7%	14%
30-49	280	87%	5%	9%
50-59	253	91%	4%	5%
60-69	289	92%	4%	3%
70 and older	451	94%	3%	3%

Note. This service is available at all PHA hi-rise buildings.

**A44. (Of those indicating a bus to shopping areas is available at their building)
How often do you use this service?**

	<i>N</i>	Often	Sometimes	Never
All	1,241	20%	29%	51%
Central	54	24%	39%	37%
Cleveland	63	25%	21%	54%
Dunedin	63	19%	25%	56%
Edgerton	113	16%	21%	63%
Exchange	77	21%	35%	44%
Front	88	17%	28%	55%
Hamline	110	22%	25%	54%
Iowa	85	13%	31%	56%
Montreal	100	19%	30%	51%
Mt. Airy	90	17%	34%	49%
Neill	60	17%	35%	48%
Ravoux	102	26%	36%	37%
Seal	65	15%	40%	45%
Valley	70	31%	17%	51%
Wabasha	23	39%	35%	26%
Wilson	78	19%	23%	58%
Age				
29 or younger	85	9%	18%	73%
30-49	235	18%	28%	54%
50-59	224	23%	29%	49%
60-69	262	21%	29%	50%
70 and older	411	23%	32%	45%
Physical disability^a				
Yes	565	22%	29%	49%
No	615	18%	29%	53%

Note. This service is available at all PHA hi-rise buildings.

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

A45. (Of those indicating they use the bus to shopping areas available at their building) How do you rate this service?

	<i>N</i>	Excellent	Good	Fair	Poor
All	582	38%	52%	10%	0%
Central	32	34%	50%	16%	-
Cleveland	27	56%	41%	4%	-
Dunedin	27	26%	63%	11%	-
Edgerton	40	38%	48%	15%	-
Exchange	40	35%	53%	13%	-
Front	37	59%	38%	-	3%
Hamline	47	34%	47%	19%	-
Iowa	34	29%	53%	18%	-
Montreal	46	39%	43%	17%	-
Mt. Airy	45	24%	62%	13%	-
Neill	31	32%	68%	-	-
Ravoux	61	43%	54%	3%	-
Seal	34	29%	56%	15%	-
Valley	31	45%	52%	3%	-
Wabasha	17	47%	53%	-	-
Wilson	33	42%	55%	3%	-
How long have you lived in PHA housing?					
Less than 1 year	49	55%	39%	6%	-
1-5 years	218	37%	53%	11%	-
6-10 years	141	34%	55%	11%	-
More than 10 years	160	38%	52%	9%	1%

Note. This service is available at all PHA hi-rise buildings.

A46. (Of those indicating a bus to shopping areas is NOT available at their building) How often would you use this service if it were available?

	<i>N</i>	Often	Sometimes	Never
All	105	21%	34%	45%
Central	14	7%	57%	36%
Cleveland	3	-	67%	33%
Dunedin	7	43%	29%	29%
Edgerton	1	-	-	100%
Exchange	8	25%	38%	38%
Front	3	-	67%	33%
Hamline	3	100%	-	-
Iowa	6	33%	33%	33%
Montreal	10	10%	50%	40%
Mt. Airy	7	14%	43%	43%
Neill	3	-	33%	67%
Ravoux	8	38%	-	63%
Seal	5	20%	40%	40%
Valley	5	20%	-	80%
Wabasha	13	31%	23%	46%
Wilson	9	-	33%	67%

Note. This service is available at all PHA hi-rise buildings.

A47. Is a Bookmobile (a service that brings books) available in your building?

	<i>N</i>	Yes	Indicated yes, but service is not available.	No	Indicated no, but service is available.	Don't know
All	1392	64%	5%	9%	4%	17%
Central	69	-	20%	43%	-	36%
Cleveland *	72	94%	-	-	-	6%
Dunedin *	72	64%	-	-	14%	22%
Edgerton *	123	85%	-	-	4%	11%
Exchange	87	-	22%	44%	-	34%
Front *	93	91%	-	-	1%	8%
Hamline *	112	91%	-	-	3%	6%
Iowa *	91	43%	-	-	29%	28%
Montreal *	112	84%	-	-	4%	12%
Mt. Airy	103	-	34%	33%	-	33%
Neill *	66	86%	-	-	5%	9%
Ravoux *	111	79%	-	-	2%	19%
Seal *	73	93%	-	-	1%	5%
Valley *	77	84%	-	-	6%	9%
Wabasha	41	-	7%	56%	-	37%
Wilson *	90	87%	-	-	1%	12%
Age						
29 or younger	111	39%	6%	10%	2%	43%
30-49	279	56%	5%	11%	4%	24%
50-59	246	68%	2%	12%	4%	14%
60-69	287	65%	5%	11%	7%	11%
70 and older	438	73%	6%	5%	5%	11%

Note. (*) indicates service availability.

A48. (Of those indicating a Bookmobile is available in their building) How often do you use this service?

	N	Often	Sometimes	Never
All	868	14%	24%	63%
Central	-	-	-	-
Cleveland *	66	23%	30%	47%
Dunedin *	45	13%	20%	67%
Edgerton *	100	8%	20%	72%
Exchange	-	-	-	-
Front *	84	14%	25%	61%
Hamline *	100	14%	25%	61%
Iowa *	38	11%	13%	76%
Montreal *	91	16%	23%	60%
Mt. Airy	-	-	-	-
Neill *	56	14%	30%	55%
Ravoux *	85	12%	26%	62%
Seal *	67	13%	30%	57%
Valley *	61	15%	18%	67%
Wabasha	-	-	-	-
Wilson *	75	12%	20%	68%
Age				
29 or younger	42	10%	24%	67%
30-49	153	11%	24%	65%
50-59	162	14%	27%	59%
60-69	182	13%	25%	62%
70 and older	309	16%	21%	62%
Physical disability^a				
Yes	417	14%	23%	63%
No	405	14%	24%	62%
Emotional or mental health diagnosis^b				
Yes	283	16%	25%	60%
No	546	13%	23%	64%
Physical disability or emotional/mental health problem^c				
Yes	535	14%	25%	61%
No	283	14%	21%	65%

Note. (*) indicates service availability.

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A49. (Of those indicating they use the Bookmobile in their building) How do you rate this service?

	N	Excellent	Good	Fair	Poor
All	301	51%	44%	5%	0%
Central	-	-	-	-	-
Cleveland *	32	69%	31%	-	-
Dunedin *	15	80%	7%	13%	-
Edgerton *	27	52%	41%	7%	-
Exchange	-	-	-	-	-
Front *	31	55%	42%	3%	-
Hamline *	34	59%	38%	3%	-
Iowa *	9	33%	67%	-	-
Montreal *	34	44%	47%	6%	3%
Mt. Airy	-	-	-	-	-
Neill *	23	43%	57%	-	-
Ravoux *	29	38%	59%	3%	-
Seal *	27	37%	63%	-	-
Valley *	17	53%	47%	-	-
Wabasha	-	-	-	-	-
Wilson *	23	43%	35%	22%	-

Note. (*) indicates service availability.

A50. (Of those indicating a Bookmobile is NOT available in their building) How often would you use this service if it were available?

	<i>N</i>	Often	Sometimes	Never
All	340	13%	37%	50%
Central	47	26%	32%	43%
Cleveland *	4	-	25%	75%
Dunedin *	19	11%	42%	47%
Edgerton *	13	-	23%	77%
Exchange	55	16%	38%	45%
Front *	6	17%	17%	67%
Hamline *	7	-	43%	57%
Iowa *	44	5%	39%	57%
Montreal *	14	7%	29%	64%
Mt. Airy	55	16%	38%	45%
Neill *	7	-	71%	29%
Ravoux *	15	20%	33%	47%
Seal *	3	-	-	100%
Valley *	10	10%	20%	70%
Wabasha	29	10%	48%	41%
Wilson *	12	-	50%	50%

Note. (*) indicates service availability.

A51. Is the 'OK cards' program, where you place a card outside your door to let others know you are safe, available in your building?

	N	Yes	Indicated yes, but service is not available.	No	Indicated no, but service is available.	Don't know
All	1419	74%	6%	3%	8%	10%
Central	70	-	59%	20%	-	21%
Cleveland *	74	64%	-	-	24%	12%
Dunedin *	76	78%	-	-	16%	7%
Edgerton *	123	90%	-	-	3%	7%
Exchange *	90	79%	-	-	9%	12%
Front *	94	89%	-	-	6%	4%
Hamline *	118	99%	-	-	-	1%
Iowa *	96	99%	-	-	-	1%
Montreal *	116	83%	-	-	7%	10%
Mt. Airy *	105	87%	-	-	10%	3%
Neill *	66	50%	-	-	15%	35%
Ravoux *	112	83%	-	-	13%	4%
Seal *	71	89%	-	-	4%	7%
Valley *	78	79%	-	-	10%	10%
Wabasha *	42	52%	-	-	21%	26%
Wilson	88	-	45%	32%	-	23%
How long have you lived in PHA housing?						
Less than 1 year	179	69%	6%	4%	8%	13%
1-5 years	591	71%	6%	4%	6%	14%
6-10 years	294	75%	9%	2%	8%	6%
More than 10 years	319	78%	3%	3%	10%	6%
Age						
29 or younger	112	49%	13%	5%	10%	23%
30-49	281	66%	9%	3%	7%	15%
50-59	251	77%	4%	4%	7%	9%
60-69	293	76%	5%	2%	9%	7%
70 and older	453	80%	4%	2%	8%	5%
Physical disability or emotional/mental health problem ^a						
Yes	821	75%	5%	3%	8%	9%
No	517	70%	7%	3%	8%	12%

Note. (*) indicates service availability.

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A52. (Of those indicating the 'OK cards' program is available in their building) How often do you use this service?

	N	Often	Sometimes	Never
All	1,023	42%	9%	50%
Central	-	-	-	-
Cleveland *	47	30%	11%	60%
Dunedin *	59	36%	7%	58%
Edgerton *	108	30%	5%	66%
Exchange *	69	29%	16%	55%
Front *	84	54%	4%	43%
Hamline *	116	68%	3%	28%
Iowa *	94	49%	4%	47%
Montreal *	94	36%	6%	57%
Mt. Airy *	88	57%	18%	25%
Neill *	31	13%	16%	71%
Ravoux *	92	43%	10%	47%
Seal *	61	38%	13%	49%
Valley *	59	20%	12%	68%
Wabasha *	21	24%	14%	62%
Wilson	-	-	-	-
How long have you lived in PHA housing?				
Less than 1 year	123	28%	9%	63%
1-5 years	417	34%	10%	57%
6-10 years	212	43%	9%	48%
More than 10 years	246	61%	7%	33%
Age				
29 or younger	55	16%	13%	71%
30-49	180	21%	9%	69%
50-59	189	29%	7%	63%
60-69	222	40%	9%	50%
70 and older	355	63%	8%	29%

Note. (*) indicates service availability.

A52. (Of those indicating the 'OK cards' program is available in their building) How often do you use this service? (continued)

	<i>N</i>	Often	Sometimes	Never
Race/ethnicity				
Asian/Pacific Islander	67	57%	18%	25%
Black/African American	146	29%	17%	54%
Hispanic/Latino	32	53%	3%	44%
White	705	43%	6%	51%
Other	50	30%	12%	58%
Physical disability^a				
Yes	475	45%	8%	47%
No	493	38%	9%	53%
Emotional or mental health diagnosis^b				
Yes	315	31%	6%	63%
No	660	48%	10%	43%
Physical disability or emotional/mental health problem^c				
Yes	604	41%	7%	52%
No	355	43%	10%	46%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A53. (Of those indicating they use the 'OK cards' program in their building) How do you rate this service?

	N	Excellent	Good	Fair	Poor
All	482	52%	39%	6%	3%
Central	-	-	-	-	-
Cleveland *	17	65%	29%	6%	-
Dunedin *	24	46%	50%	4%	-
Edgerton *	34	44%	38%	9%	9%
Exchange *	30	43%	40%	10%	7%
Front *	44	61%	34%	2%	2%
Hamline *	76	72%	25%	3%	-
Iowa *	49	61%	37%	2%	-
Montreal *	38	45%	34%	8%	13%
Mt. Airy *	63	30%	56%	13%	2%
Neill *	9	22%	56%	11%	11%
Ravoux *	45	64%	31%	2%	2%
Seal *	31	42%	52%	6%	-
Valley *	16	38%	56%	6%	-
Wabasha *	6	50%	50%	-	-
Wilson	-	-	-	-	-

Note. (*) indicates service availability.

A54. (Of those indicating the 'OK cards' program is NOT available in their building (Central and Wilson)) How often would you use this service if it were available?

	<i>N</i>	Often	Sometimes	Never
All	235	27%	22%	51%
Central	23	17%	22%	61%
Cleveland *	23	48%	17%	35%
Dunedin *	14	36%	36%	29%
Edgerton *	8	13%	25%	63%
Exchange *	13	23%	23%	54%
Front *	7	29%	-	71%
Hamline *	1	-	-	100%
Iowa *	-	-	-	-
Montreal *	14	21%	21%	57%
Mt. Airy *	12	33%	-	67%
Neill *	28	29%	21%	50%
Ravoux *	16	6%	38%	56%
Seal *	7	14%	-	86%
Valley *	14	14%	14%	71%
Wabasha *	16	38%	13%	50%
Wilson	39	31%	36%	33%
Age				
29 or younger	38	11%	18%	71%
30-49	58	14%	28%	59%
50-59	38	21%	16%	63%
60-69	43	33%	23%	44%
70 and older	55	51%	22%	27%

Note: (*) indicates service availability.

A55. Is the Assisted Living Program (ALP or 'Wilder') available in your building? (This program includes 3 meals a day, personal monitoring 24 hours a day, and help with housekeeping, laundry, personal care, and medication)

	<i>N</i>	Yes	Indicated yes, but service is not available.	No	Indicated no, but service is available.	Don't know
All	1,388	26%	21%	22%	2%	29%
Central	69	-	13%	41%	-	46%
Cleveland	71	-	21%	41%	-	38%
Dunedin *	77	81%	-	-	10%	9%
Edgerton *	124	81%	-	-	9%	11%
Exchange	91	-	30%	35%	-	35%
Front	89	-	25%	28%	-	47%
Hamline *	115	90%	-	-	5%	5%
Iowa	90	-	49%	28%	-	23%
Montreal	110	-	44%	24%	-	33%
Mt. Airy	104	-	25%	35%	-	40%
Neill	62	-	37%	23%	-	40%
Ravoux *	110	85%	-	-	5%	9%
Seal	70	-	26%	44%	-	30%
Valley	78	-	44%	10%	-	46%
Wabasha	39	-	10%	38%	-	51%
Wilson	89	-	18%	46%	-	36%

How long have you lived in PHA housing?

Less than 1 year	176	33%	21%	10%	1%	35%
1-5 years	580	24%	18%	19%	2%	37%
6-10 years	291	23%	24%	27%	2%	23%
More than 10 years	305	30%	22%	29%	2%	18%

Age

29 or younger	112	4%	24%	11%	1%	60%
30-49	276	16%	20%	25%	1%	38%
50-59	246	22%	25%	22%	2%	28%
60-69	288	33%	16%	25%	3%	23%
70 and older	435	34%	21%	23%	3%	19%

Note. (*) indicates service availability.

A56. (Of those indicating the Assisted Living Program is available in their building) Do you use this service?

	<i>N</i>	Yes	No
All	352	26%	74%
Central	-	-	-
Cleveland	-	-	-
Dunedin *	61	15%	85%
Edgerton *	97	29%	71%
Exchange	-	-	-
Front	-	-	-
Hamline *	102	19%	81%
Iowa	-	-	-
Montreal	-	-	-
Mt. Airy	-	-	-
Neill	-	-	-
Ravoux *	92	37%	63%
Seal	-	-	-
Valley	-	-	-
Wabasha	-	-	-
Wilson	-	-	-

Note. (*) indicates service availability.

**A57. (Of those indicating they use the Assisted Living Program in their building)
How do you rate this service?**

	<i>N</i>	Excellent	Good	Fair	Poor
All	87	47%	37%	13%	3%
Central	-	-	-	-	-
Cleveland	-	-	-	-	-
Dunedin *	9	67%	33%	-	-
Edgerton *	27	44%	33%	15%	7%
Exchange	-	-	-	-	-
Front	-	-	-	-	-
Hamline *	18	56%	28%	11%	6%
Iowa	-	-	-	-	-
Montreal	-	-	-	-	-
Mt. Airy	-	-	-	-	-
Neill	-	-	-	-	-
Ravoux *	33	39%	45%	15%	-
Seal	-	-	-	-	-
Valley	-	-	-	-	-
Wabasha	-	-	-	-	-
Wilson	-	-	-	-	-
US born?					
Yes	79	47%	35%	14%	4%
No	2	50%	50%	-	-
Race/ethnicity					
Asian/Pacific Islander	1	100%	-	-	-
Black/African American	7	43%	43%	-	14%
Hispanic/Latino	2	50%	50%	-	-
White	72	46%	36%	15%	3%
Other	1	100%	-	-	-

Note. (*) indicates service availability.

**A57. (Of those indicating they use the Assisted Living Program in their building)
How do you rate this service? (continued)**

	<i>N</i>	Excellent	Good	Fair	Poor
Physical disability^a					
Yes	58	48%	38%	12%	2%
No	25	44%	32%	16%	8%
Emotional or mental health diagnosis^b					
Yes	28	36%	43%	18%	4%
No	55	53%	33%	11%	4%
Physical disability or emotional/mental health problem^c					
Yes	64	48%	36%	13%	3%
No	19	42%	37%	16%	5%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A58. (Of those indicating the Assisted Living Program is NOT available in their building) Would you use this service if it were available?

	N	Yes	No
All	578	28%	72%
Central	53	42%	58%
Cleveland	44	34%	66%
Dunedin *	9	44%	56%
Edgerton *	17	12%	88%
Exchange	45	42%	58%
Front	53	23%	77%
Hamline *	7	43%	57%
Iowa	37	19%	81%
Montreal	46	28%	72%
Mt. Airy	64	22%	78%
Neill	32	22%	78%
Ravoux *	13	31%	69%
Seal	41	34%	66%
Valley	35	17%	83%
Wabasha	27	11%	89%
Wilson	55	33%	67%
Age			
29 or younger	70	13%	87%
30-49	149	28%	72%
50-59	101	32%	68%
60-69	109	25%	75%
70 and older	143	36%	64%
Physical disability or emotional/mental health problem^a			
Yes	337	34%	66%
No	221	20%	80%

Note. (*) indicates service availability.

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A59. Is the Congregate Housing Services Program (CHSP or 'CHIPS') available in your building? (This assisted living program includes 2 meals a day, and help with housekeeping, laundry and transportation)

	<i>N</i>	Yes	Indicated yes, but service is not available.	No	Indicated no, but service is available.	Don't know
All	1385	29%	16%	21%	2%	32%
Central	69	-	6%	43%	-	51%
Cleveland	71	-	15%	41%	-	43%
Dunedin	75	-	44%	20%	-	36%
Edgerton *	126	80%	-	-	8%	12%
Exchange	90	-	28%	30%	-	42%
Front	88	-	20%	28%	-	51%
Hamline	113	-	63%	11%	-	27%
Iowa *	90	88%	-	-	2%	10%
Montreal *	112	72%	-	-	8%	20%
Mt. Airy	103	-	17%	42%	-	42%
Neill	64	-	16%	44%	-	41%
Ravoux *	109	75%	-	-	6%	18%
Seal	71	-	24%	41%	-	35%
Valley *	78	68%	-	-	3%	29%
Wabasha	39	-	10%	44%	-	46%
Wilson	87	-	16%	38%	-	46%
Age						
29 or younger	112	11%	14%	9%	1%	65%
30-49	271	24%	10%	21%	2%	42%
50-59	249	41%	13%	20%	1%	25%
60-69	290	32%	17%	22%	2%	27%
70 and older	437	26%	23%	23%	3%	25%

Note. (*) indicates service availability.

A60. (Of those indicating the Congregate Housing Services Program is available in their building) Do you use this service?

	<i>N</i>	Yes	No
All	374	27%	73%
Central	-	-	-
Cleveland	-	-	-
Dunedin	-	-	-
Edgerton *	95	26%	74%
Exchange	-	-	-
Front	-	-	-
Hamline	-	-	-
Iowa *	76	25%	75%
Montreal *	75	25%	75%
Mt. Airy	-	-	-
Neill	-	-	-
Ravoux *	77	25%	75%
Seal	-	-	-
Valley *	51	35%	65%
Wabasha	-	-	-
Wilson	-	-	-

Note. (*) indicates service availability.

A61. (Of those indicating they use the Congregate Housing Services Program in their building) How do you rate this service?

	<i>N</i>	Excellent	Good	Fair	Poor
All	100	46%	41%	11%	2%
Central	-	-	-	-	-
Cleveland	-	-	-	-	-
Dunedin	-	-	-	-	-
Edgerton *	25	24%	56%	16%	4%
Exchange	-	-	-	-	-
Front	-	-	-	-	-
Hamline	-	-	-	-	-
Iowa *	19	47%	42%	11%	-
Montreal *	19	58%	26%	16%	-
Mt. Airy	-	-	-	-	-
Neill	-	-	-	-	-
Ravoux *	19	58%	32%	5%	5%
Seal	-	-	-	-	-
Valley *	18	50%	44%	6%	-
Wabasha	-	-	-	-	-
Wilson	-	-	-	-	-

Note. (*) indicates service availability.

A62. (Of those indicating the Congregate Housing Services Program is NOT available in their building) Would you use this service if it were available?

	N	Yes	No
All	580	31%	69%
Central	58	43%	57%
Cleveland	43	40%	60%
Dunedin	32	34%	66%
Edgerton *	15	27%	73%
Exchange	45	40%	60%
Front	52	25%	75%
Hamline	28	14%	86%
Iowa *	9	-	100%
Montreal *	21	19%	81%
Mt. Airy	70	30%	70%
Neill	44	32%	68%
Ravoux *	22	23%	77%
Seal	39	33%	67%
Valley *	23	17%	83%
Wabasha	27	22%	78%
Wilson	52	42%	58%
Age			
29 or younger	74	19%	81%
30-49	142	30%	70%
50-59	96	34%	66%
60-69	116	31%	69%
70 and older	148	35%	65%
Physical disability ^a			
Yes	223	42%	58%
No	344	24%	76%

Note. (*) indicates service availability.

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

A63. Is the Accessible Space Program (ASI) available in your building? (This assisted living program includes personal care assistance.)

	<i>N</i>	Yes	Indicated yes, but service is not available.	No	Indicated no, but service is available.	Don't know
All	1,362	11%	22%	19%	1%	47%
Central	69	-	9%	32%	-	60%
Cleveland	68	-	22%	29%	-	48%
Dunedin	74	-	31%	22%	-	47%
Edgerton	122	-	46%	9%	-	45%
Exchange	88	-	17%	31%	-	52%
Front	89	-	18%	21%	-	61%
Hamline	111	-	39%	11%	-	51%
Iowa	88	-	33%	22%	-	45%
Montreal *	113	61%	-	-	6%	33%
Mt. Airy	103	-	13%	40%	-	48%
Neill *	62	63%	-	-	11%	26%
Ravoux	105	-	46%	10%	-	44%
Seal	69	-	25%	35%	-	40%
Valley *	76	47%	-	-	7%	46%
Wabasha	39	-	10%	36%	-	54%
Wilson	86	-	15%	31%	-	53%
Age						
29 or younger	111	6%	13%	10%	1%	70%
30-49	272	14%	14%	20%	1%	51%
50-59	241	18%	19%	18%	2%	43%
60-69	287	7%	30%	21%	1%	42%
70 and older	423	8%	26%	21%	2%	44%

Note. (*) indicates space availability.

A64. (Of those indicating the Accessible Space Program is available in their building) Do you use this service?

	N	Yes	No
All	139	20%	80%
Central	-	-	-
Cleveland	-	-	-
Dunedin	-	-	-
Edgerton	-	-	-
Exchange	-	-	-
Front	-	-	-
Hamline	-	-	-
Iowa	-	-	-
Montreal *	67	24%	76%
Mt. Airy	-	-	-
Neill *	36	17%	83%
Ravoux	-	-	-
Seal	-	-	-
Valley *	36	17%	83%
Wabasha	-	-	-
Wilson	-	-	-
Age			
29 or younger	7	14%	86%
30-49	36	33%	67%
50-59	41	27%	73%
60-69	19	5%	95%
70 and older	33	6%	94%
Physical disability or emotional/mental health problem^a			
Yes	96	22%	78%
No	34	15%	85%

Note. (*) indicates space availability.

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

**A65. (Of those indicating they use the Accessible Space Program in their building)
How do you rate this service?**

	<i>N</i>	Excellent	Good	Fair	Poor
All	28	43%	43%	11%	4%
Central	-	-	-	-	-
Cleveland	-	-	-	-	-
Dunedin	-	-	-	-	-
Edgerton	-	-	-	-	-
Exchange	-	-	-	-	-
Front	-	-	-	-	-
Hamline	-	-	-	-	-
Iowa	-	-	-	-	-
Montreal *	16	56%	19%	19%	6%
Mt. Airy	-	-	-	-	-
Neill *	6	33%	67%	-	-
Ravoux	-	-	-	-	-
Seal	-	-	-	-	-
Valley *	6	17%	83%	-	-
Wabasha	-	-	-	-	-
Wilson	-	-	-	-	-

Note. (*) indicates space availability.

A66. (Of those indicating the Accessible Space Program is NOT available in their building) Would you use this service if it were available?

	N	Yes	No
All	673	20%	80%
Central	54	31%	69%
Cleveland	39	18%	82%
Dunedin	37	30%	70%
Edgerton	42	14%	86%
Exchange	54	33%	67%
Front	58	12%	88%
Hamline	46	7%	93%
Iowa	42	12%	88%
Montreal *	27	19%	81%
Mt. Airy	69	25%	75%
Neill *	18	28%	72%
Ravoux	43	26%	74%
Seal	36	11%	89%
Valley *	31	13%	87%
Wabasha	27	7%	93%
Wilson	50	26%	74%
Age			
29 or younger	81	11%	89%
30-49	161	20%	80%
50-59	107	28%	72%
60-69	134	17%	83%
70 and older	183	21%	79%
Physical disability or emotional/mental health problem^a			
Yes	367	23%	77%
No	289	17%	83%

Note. (*) indicates space availability.

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A67. Is senior or congregate dining available in your building?

	<i>N</i>	Yes	Indicated yes, but service is not available.	No	Indicated no, but service is available.	Don't know
All	1,405	60%	6%	17%	2%	16%
Central	68	-	15%	43%	-	43%
Cleveland	75	-	11%	61%	-	28%
Dunedin *	75	88%	-	-	4%	8%
Edgerton *	125	90%	-	-	2%	8%
Exchange *	92	80%	-	-	4%	15%
Front *	91	92%	-	-	-	8%
Hamline *	116	93%	-	-	3%	4%
Iowa *	92	93%	-	-	1%	5%
Montreal *	114	83%	-	-	3%	14%
Mt. Airy	104	-	31%	40%	-	29%
Neill	64	-	9%	81%	-	10%
Ravoux *	111	86%	-	-	5%	10%
Seal *	72	89%	-	-	-	11%
Valley *	78	76%	-	-	1%	23%
Wabasha	40	-	20%	43%	-	38%
Wilson	88	-	19%	56%	-	25%
Age						
29 or younger	112	34%	13%	5%	1%	46%
30-49	279	55%	5%	17%	1%	22%
50-59	246	60%	4%	18%	4%	14%
60-69	291	63%	6%	18%	2%	12%
70 and older	446	67%	5%	19%	1%	9%

Note. (*) indicates space availability.

**A68. (Of those indicating senior or congregate dining is available in their building)
How often do you use this service?**

	<i>N</i>	Often	Sometimes	Never
All	813	29%	19%	51%
Central	-	-	-	-
Cleveland	-	-	-	-
Dunedin *	64	23%	25%	52%
Edgerton *	105	26%	14%	60%
Exchange *	68	26%	24%	50%
Front *	81	25%	25%	51%
Hamline *	105	33%	18%	49%
Iowa *	85	33%	18%	49%
Montreal *	92	23%	24%	53%
Mt. Airy	-	-	-	-
Neill	-	-	-	-
Ravoux *	92	45%	17%	38%
Seal *	62	23%	18%	60%
Valley *	59	31%	14%	56%
Wabasha	-	-	-	-
Wilson	-	-	-	-
How long have you lived in PHA housing?				
Less than 1 year	98	23%	16%	60%
1-5 years	332	27%	18%	56%
6-10 years	168	33%	16%	51%
More than 10 years	199	35%	25%	41%
Gender				
Female	502	32%	20%	48%
Male	292	23%	18%	59%
Age				
29 or younger	37	8%	8%	84%
30-49	147	21%	16%	63%
50-59	141	27%	23%	50%
60-69	176	31%	18%	51%
70 and older	290	35%	22%	43%

Note. (*) indicates space availability.

**A68. (Of those indicating senior or congregate dining is available in their building)
How often do you use this service? (continued)**

	<i>N</i>	Often	Sometimes	Never
US born?				
Yes	709	31%	19%	50%
No	74	11%	23%	66%
Race/ethnicity				
Asian/Pacific Islander	24	17%	25%	58%
Black/African American	104	15%	17%	67%
Hispanic/Latino	23	17%	35%	48%
White	592	33%	19%	49%
Other	45	24%	22%	53%
Physical disability^a				
Yes	399	36%	20%	44%
No	370	21%	19%	60%
Emotional or mental health diagnosis^b				
Yes	257	34%	14%	52%
No	520	26%	22%	52%
Physical disability or emotional/mental health problem^c				
Yes	499	34%	18%	48%
No	268	19%	22%	59%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

**A69. (Of those indicating they use senior or congregate dining in their building)
How do you rate this service?**

	<i>N</i>	Excellent	Good	Fair	Poor
All	369	34%	48%	15%	3%
Central	-	-	-	-	-
Cleveland	-	-	-	-	-
Dunedin *	27	19%	59%	11%	11%
Edgerton *	40	25%	45%	20%	10%
Exchange *	35	40%	43%	17%	-
Front *	39	44%	41%	15%	-
Hamline *	51	25%	51%	18%	6%
Iowa *	42	38%	57%	5%	-
Montreal *	34	47%	44%	9%	-
Mt. Airy	-	-	-	-	-
Neill	-	-	-	-	-
Ravoux *	54	31%	46%	22%	-
Seal *	24	33%	50%	13%	4%
Valley *	23	35%	48%	17%	-
Wabasha	-	-	-	-	-
Wilson	-	-	-	-	-

Note. (*) indicates space availability.

A70. (Of those indicating senior or congregate dining is NOT available in their building) How often would you use this service if it were available?

	N	Often	Sometimes	Never
All	384	11%	35%	54%
Central	50	8%	26%	66%
Cleveland	52	19%	40%	40%
Dunedin *	7	14%	43%	43%
Edgerton *	6	-	33%	67%
Exchange *	12	-	25%	75%
Front *	7	-	29%	71%
Hamline *	4	-	50%	50%
Iowa *	5	20%	20%	60%
Montreal *	16	-	25%	75%
Mt. Airy	59	20%	36%	44%
Neill	48	17%	35%	48%
Ravoux *	13	15%	38%	46%
Seal *	5	-	40%	60%
Valley *	17	-	18%	82%
Wabasha	28	4%	46%	50%
Wilson	55	9%	40%	51%
Age				
29 or younger	52	2%	19%	79%
30-49	90	10%	31%	59%
50-59	75	11%	31%	59%
60-69	72	11%	42%	47%
70 and older	93	18%	45%	37%
Physical disability or emotional/mental health problem ^a				
Yes	205	13%	37%	50%
No	165	10%	32%	58%

Note. (*) indicates space availability.

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A71. Do you ever have problems trying to use the services available in your building?

	N	Yes	No, and I use some services	No, I don't use services and I don't want to use services
All	1,337	14%	56%	30%
Central	69	13%	29%	58%
Cleveland	68	16%	66%	18%
Dunedin	74	15%	55%	30%
Edgerton	123	12%	57%	31%
Exchange	89	22%	52%	26%
Front	89	11%	63%	26%
Hamline	108	10%	63%	27%
Iowa	83	11%	61%	28%
Montreal	104	18%	52%	30%
Mt. Airy	97	13%	58%	29%
Neill	61	13%	54%	33%
Ravoux	106	15%	57%	28%
Seal	68	12%	54%	34%
Valley	74	11%	66%	23%
Wabasha	38	13%	55%	32%
Wilson	86	17%	49%	34%
How long have you lived in PHA housing?				
Less than 1 year	174	16%	60%	25%
1-5 years	559	16%	50%	34%
6-10 years	279	12%	56%	33%
More than 10 years	289	11%	64%	25%
Gender				
Female	827	14%	57%	29%
Male	499	13%	55%	32%
Age				
29 or younger	109	13%	50%	37%
30-49	271	13%	52%	36%
50-59	245	22%	56%	23%
60-69	283	13%	56%	31%
70 and older	415	11%	61%	28%

A71. Do you ever have problems trying to use the services available in your building? (continued)

	<i>N</i>	Yes	No, and I use some services	No, I don't use services and I don't want to use services
US born?				
Yes	1,066	14%	58%	28%
No	245	15%	48%	38%
Race/ethnicity				
Asian/Pacific Islander	108	15%	44%	42%
Black/African American	228	15%	50%	35%
Hispanic/Latino	40	10%	65%	25%
White	868	13%	60%	27%
Other	77	17%	48%	35%
Physical disability^a				
Yes	609	16%	59%	25%
No	684	12%	54%	34%
Emotional or mental health diagnosis^b				
Yes	426	20%	55%	25%
No	874	11%	57%	32%
Physical disability or emotional/mental health problem^c				
Yes	791	16%	59%	25%
No	493	10%	54%	37%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A72. Problems when trying to use services

	<i>N</i>	I do not know enough about the services	Services aren't available when needed	Uncomfortable around those using service	The service costs too much
All	145	59%	52%	34%	31%
Central	5	80%	80%	20%	-
Cleveland	8	50%	50%	63%	-
Dunedin	8	25%	25%	50%	38%
Edgerton	12	50%	67%	17%	33%
Exchange	15	60%	67%	27%	7%
Front	7	57%	57%	57%	-
Hamline	10	70%	40%	30%	60%
Iowa	8	38%	88%	50%	50%
Montreal	17	53%	53%	12%	29%
Mt. Airy	10	80%	20%	60%	20%
Neill	7	86%	71%	43%	43%
Ravoux	13	62%	31%	23%	46%
Seal	5	80%	20%	20%	60%
Valley	5	-	80%	40%	20%
Wabasha	5	60%	40%	40%	-
Wilson	10	80%	60%	30%	70%
How long have you lived in PHA housing?					
Less than 1 year	21	67%	48%	14%	29%
1-5 years	71	58%	54%	41%	30%
6-10 years	24	50%	50%	33%	33%
More than 10 years	24	58%	54%	29%	29%
Age					
29 or younger	10	80%	70%	30%	-
30-49	25	60%	60%	32%	28%
50-59	44	57%	59%	36%	18%
60-69	26	58%	54%	38%	50%
70 and older	36	50%	33%	31%	44%

A72. Problems when trying to use services (continued)

	<i>N</i>	I do not know enough about the services	Services aren't available when needed	Uncomfortable around those using service	The service costs too much
US born?					
Yes	114	55%	54%	32%	34%
No	28	71%	46%	46%	21%
Race/ethnicity					
Asian/Pacific Islander	14	79%	43%	71%	21%
Black/African American	26	65%	35%	23%	27%
Hispanic/Latino	3	67%		33%	33%
White	87	52%	59%	33%	34%
Other	12	58%	75%	25%	25%
Physical disability^a					
Yes	82	62%	45%	38%	38%
No	57	54%	61%	30%	21%
Emotional or mental health diagnosis^b					
Yes	67	63%	55%	42%	28%
No	71	56%	49%	30%	35%
Physical disability or emotional/mental health problem^c					
Yes	106	60%	51%	39%	32%
No	31	58%	52%	23%	29%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A73. If a support group for family issues was available in your building would you use it?

	N	Yes	No	Maybe
All	1,303	18%	57%	25%
Central	66	35%	48%	17%
Cleveland	65	11%	69%	20%
Dunedin	73	16%	59%	25%
Edgerton	110	14%	64%	23%
Exchange	88	23%	55%	23%
Front	82	11%	57%	32%
Hamline	94	10%	67%	23%
Iowa	88	15%	56%	30%
Montreal	104	21%	58%	21%
Mt. Airy	100	25%	49%	26%
Neill	56	14%	57%	29%
Ravoux	107	25%	50%	25%
Seal	69	10%	68%	22%
Valley	73	16%	53%	30%
Wabasha	40	10%	58%	33%
Wilson	88	27%	47%	26%
How long have you lived in PHA housing?				
Less than 1 year	169	24%	44%	32%
1-5 years	544	19%	56%	25%
6-10 years	270	16%	56%	29%
More than 10 years	285	15%	66%	19%
Gender				
Female	804	18%	57%	25%
Male	487	19%	57%	24%
Age				
29 or younger	107	23%	47%	30%
30-49	272	23%	51%	25%
50-59	244	19%	55%	27%
60-69	279	16%	57%	27%
70 and older	386	14%	65%	21%

A73. If a support group for family issues was available in your building would you use it? (continued)

	<i>N</i>	Yes	No	Maybe
US born?				
Yes	1,046	17%	59%	24%
No	233	24%	46%	30%
Race/ethnicity				
Asian/Pacific Islander	106	28%	42%	29%
Black/African American	216	25%	38%	38%
Hispanic/Latino	37	11%	62%	27%
White	849	15%	63%	22%
Other	78	24%	53%	23%

A74. If support services for immigrants were available in your building would you use them?

	N	Yes	No	Maybe
All	1,288	16%	73%	11%
Central	68	32%	51%	16%
Cleveland	68	28%	62%	10%
Dunedin	72	22%	71%	7%
Edgerton	106	9%	82%	8%
Exchange	85	15%	72%	13%
Front	79	13%	77%	10%
Hamline	94	7%	80%	13%
Iowa	85	6%	87%	7%
Montreal	106	13%	75%	12%
Mt. Airy	99	38%	43%	18%
Neill	54	6%	89%	6%
Ravoux	103	15%	76%	10%
Seal	69	9%	77%	14%
Valley	73	16%	73%	11%
Wabasha	40	13%	80%	8%
Wilson	87	13%	78%	9%
Age				
29 or younger	108	28%	60%	12%
30-49	269	17%	74%	9%
50-59	245	11%	76%	13%
60-69	270	16%	73%	11%
70 and older	384	15%	74%	11%
Race/ethnicity				
Asian/Pacific Islander	107	59%	25%	16%
Black/African American	209	21%	63%	17%
Hispanic/Latino	36	36%	50%	14%
White	843	7%	84%	9%
Other	79	32%	56%	13%

A75. If English as a second language classes were available in your building would you use them?

	N	Yes	No	Maybe
All	1,285	16%	77%	7%
Central	67	31%	60%	9%
Cleveland	67	25%	63%	12%
Dunedin	73	25%	68%	7%
Edgerton	105	8%	85%	8%
Exchange	84	18%	77%	5%
Front	79	11%	86%	3%
Hamline	92	13%	84%	3%
Iowa	85	7%	88%	5%
Montreal	106	9%	86%	5%
Mt. Airy	97	32%	55%	13%
Neill	53	11%	85%	4%
Ravoux	103	16%	83%	2%
Seal	72	14%	79%	7%
Valley	74	14%	77%	9%
Wabasha	40	13%	78%	10%
Wilson	88	11%	80%	9%
How long have you lived in PHA housing?				
Less than 1 year	164	21%	72%	7%
1-5 years	542	17%	76%	8%
6-10 years	266	16%	77%	7%
More than 10 years	278	9%	86%	4%
Age				
29 or younger	108	23%	68%	9%
30-49	269	17%	77%	6%
50-59	246	12%	83%	6%
60-69	269	16%	77%	7%
70 and older	379	15%	77%	7%
Race/ethnicity				
Asian/Pacific Islander	105	50%	32%	17%
Black/African American	209	21%	69%	10%
Hispanic/Latino	39	38%	46%	15%
White	839	9%	87%	4%
Other	78	22%	72%	6%

A76. If employment counseling was available in your building would you use it?

	N	Yes	No	Maybe
All	1,293	22%	65%	13%
Central	65	34%	51%	15%
Cleveland	62	11%	74%	15%
Dunedin	72	28%	65%	7%
Edgerton	108	15%	79%	6%
Exchange	86	36%	49%	15%
Front	82	26%	57%	17%
Hamline	94	6%	86%	7%
Iowa	87	15%	74%	11%
Montreal	102	25%	56%	20%
Mt. Airy	101	11%	74%	15%
Neill	57	18%	68%	14%
Ravoux	104	23%	66%	11%
Seal	71	28%	55%	17%
Valley	74	26%	61%	14%
Wabasha	40	35%	53%	13%
Wilson	88	27%	57%	16%
How long have you lived in PHA housing?				
Less than 1 year	163	39%	48%	13%
1-5 years	546	25%	59%	16%
6-10 years	267	18%	69%	13%
More than 10 years	284	11%	83%	6%
Gender				
Female	797	20%	68%	13%
Male	487	26%	60%	14%
Age				
29 or younger	110	57%	24%	19%
30-49	269	35%	45%	20%
50-59	245	23%	58%	19%
60-69	275	13%	76%	11%
70 and older	381	8%	88%	5%

**A76. If employment counseling was available in your building would you use it?
(continued)**

	N	Yes	No	Maybe
US born?				
Yes	1,038	20%	67%	13%
No	235	33%	54%	13%
Race/ethnicity				
Asian/Pacific Islander	105	26%	61%	13%
Black/African American	213	43%	43%	14%
Hispanic/Latino	37	14%	65%	22%
White	845	15%	73%	12%
Other	79	37%	43%	20%
Physical disability^a				
Yes	583	15%	73%	12%
No	673	28%	58%	14%
Emotional or mental health diagnosis^b				
Yes	420	26%	58%	16%
No	839	20%	69%	12%
Physical disability or emotional/mental health problem^c				
Yes	767	20%	67%	14%
No	484	26%	62%	12%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A77. If access to computers was available in your building would you use it?

	N	Yes	No	Maybe
All	1,311	35%	53%	12%
Central	67	46%	43%	10%
Cleveland	63	33%	54%	13%
Dunedin	72	35%	54%	11%
Edgerton	111	31%	57%	13%
Exchange	84	52%	42%	6%
Front	85	36%	47%	16%
Hamline	97	21%	68%	11%
Iowa	87	29%	49%	22%
Montreal	104	42%	47%	11%
Mt. Airy	101	21%	64%	15%
Neill	58	41%	47%	12%
Ravoux	107	32%	61%	7%
Seal	71	31%	61%	8%
Valley	75	41%	51%	8%
Wabasha	41	39%	44%	17%
Wilson	88	34%	53%	13%
How long have you lived in PHA housing?				
Less than 1 year	171	55%	35%	10%
1-5 years	549	38%	50%	12%
6-10 years	273	33%	52%	14%
More than 10 years	285	16%	74%	10%
Gender				
Female	813	33%	54%	12%
Male	488	37%	51%	11%
Age				
29 or younger	108	69%	21%	9%
30-49	275	51%	38%	11%
50-59	247	41%	46%	13%
60-69	282	25%	60%	15%
70 and older	387	16%	73%	11%

**A77. If access to computers was available in your building would you use it?
(continued)**

	N	Yes	No	Maybe
US born?				
Yes	1,054	34%	54%	12%
No	237	37%	52%	11%
Race/ethnicity				
Asian/Pacific Islander	106	32%	55%	13%
Black/African American	220	55%	33%	12%
Hispanic/Latino	38	29%	50%	21%
White	855	29%	59%	12%
Other	79	44%	49%	6%
Physical disability^a				
Yes	594	31%	57%	11%
No	679	38%	49%	13%
Emotional or mental health diagnosis^b				
Yes	426	42%	45%	13%
No	850	31%	57%	12%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

A78. If exercise classes or groups were available in your building would you use them?

	N	Yes	No	Maybe
All	1,326	40%	44%	17%
Central	68	63%	26%	10%
Cleveland	65	49%	35%	15%
Dunedin	73	48%	41%	11%
Edgerton	116	42%	43%	15%
Exchange	86	41%	40%	20%
Front	85	38%	46%	16%
Hamline	100	38%	42%	20%
Iowa	86	42%	42%	16%
Montreal	105	41%	40%	19%
Mt. Airy	100	27%	50%	23%
Neill	58	40%	34%	26%
Ravoux	105	33%	55%	11%
Seal	72	29%	53%	18%
Valley	76	36%	50%	14%
Wabasha	42	36%	45%	19%
Wilson	89	43%	45%	12%
How long have you lived in PHA housing?				
Less than 1 year	174	55%	30%	16%
1-5 years	559	42%	42%	17%
6-10 years	269	34%	45%	20%
More than 10 years	289	31%	55%	14%
Gender				
Female	827	44%	37%	19%
Male	488	34%	53%	13%
Age				
29 or younger	109	51%	27%	22%
30-49	275	46%	39%	15%
50-59	247	41%	42%	17%
60-69	279	35%	48%	18%
70 and older	401	36%	49%	15%

A78. If exercise classes or groups were available in your building would you use them? (continued)

	N	Yes	No	Maybe
Race/ethnicity				
Asian/Pacific Islander	106	47%	34%	19%
Black/African American	226	56%	27%	16%
Hispanic/Latino	38	42%	42%	16%
White	862	34%	49%	17%
Other	79	46%	42%	13%
Physical disability or emotional/mental health problem^a				
Yes	786	40%	44%	17%
No	493	40%	43%	17%

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A79. If drug or alcohol counseling was available in your building would you use it?

	N	Yes	No	Maybe
All	1,288	8%	86%	6%
Central	66	15%	79%	6%
Cleveland	63	6%	87%	6%
Dunedin	73	11%	81%	8%
Edgerton	110	8%	85%	6%
Exchange	84	12%	83%	5%
Front	81	6%	89%	5%
Hamline	96	7%	91%	2%
Iowa	87	3%	92%	5%
Montreal	99	5%	85%	10%
Mt. Airy	97	8%	82%	9%
Neill	54	9%	89%	2%
Ravoux	106	7%	89%	5%
Seal	70	4%	90%	6%
Valley	74	7%	86%	7%
Wabasha	40	15%	78%	8%
Wilson	88	15%	78%	7%
Age				
29 or younger	108	8%	81%	10%
30-49	269	12%	80%	8%
50-59	243	11%	83%	6%
60-69	273	5%	88%	7%
70 and older	383	7%	90%	3%
Race/ethnicity				
Asian/Pacific Islander	103	15%	77%	9%
Black/African American	212	14%	79%	8%
Hispanic/Latino	38	5%	79%	16%
White	844	7%	89%	5%
Other	78	9%	85%	6%

A80. If mental health counseling was available in your building would you use it?

	N	Yes	No	Maybe
All	1,289	20%	68%	12%
Central	65	23%	66%	11%
Cleveland	62	18%	73%	10%
Dunedin	73	22%	67%	11%
Edgerton	111	12%	79%	9%
Exchange	85	32%	55%	13%
Front	81	22%	68%	10%
Hamline	97	12%	78%	9%
Iowa	86	21%	72%	7%
Montreal	102	20%	59%	22%
Mt. Airy	98	12%	71%	16%
Neill	55	29%	55%	16%
Ravoux	104	24%	67%	9%
Seal	68	15%	72%	13%
Valley	74	20%	65%	15%
Wabasha	41	22%	61%	17%
Wilson	87	23%	68%	9%
Age				
29 or younger	108	19%	66%	15%
30-49	271	28%	54%	18%
50-59	241	27%	56%	17%
60-69	274	14%	77%	9%
70 and older	382	14%	79%	7%
Physical disability^a				
Yes	590	24%	66%	10%
No	665	17%	69%	14%
Emotional or mental health diagnosis^b				
Yes	426	38%	46%	16%
No	831	11%	79%	10%
Physical disability or emotional/mental health problem^c				
Yes	776	26%	61%	13%
No	474	11%	78%	10%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A81. If a grief/loss support group was available in your building would you use it?

	N	Yes	No	Maybe
All	1,303	20%	64%	16%
Central	65	29%	57%	14%
Cleveland	63	16%	71%	13%
Dunedin	74	18%	69%	14%
Edgerton	110	19%	66%	15%
Exchange	87	28%	59%	14%
Front	81	17%	74%	9%
Hamline	98	16%	64%	19%
Iowa	87	16%	64%	20%
Montreal	103	18%	65%	17%
Mt. Airy	99	19%	62%	19%
Neill	55	20%	62%	18%
Ravoux	107	20%	62%	19%
Seal	71	11%	73%	15%
Valley	73	21%	62%	18%
Wabasha	42	24%	62%	14%
Wilson	88	26%	57%	17%
Age				
29 or younger	108	20%	58%	21%
30-49	274	26%	54%	20%
50-59	247	26%	57%	17%
60-69	275	15%	69%	16%
70 and older	386	15%	74%	12%
Race/ethnicity				
Asian/Pacific Islander	105	25%	58%	17%
Black/African American	215	27%	52%	21%
Hispanic/Latino	38	13%	63%	24%
White	852	17%	68%	15%
Other	79	29%	56%	15%
Physical disability or emotional/mental health problem^a				
Yes	777	22%	62%	16%
No	482	17%	67%	16%

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

A82. If financial counseling was available in your building would you use it?

	N	Yes	No	Maybe
All	1,299	22%	62%	16%
Central	66	41%	47%	12%
Cleveland	64	22%	66%	13%
Dunedin	72	22%	60%	18%
Edgerton	110	18%	72%	10%
Exchange	85	32%	49%	19%
Front	82	22%	59%	20%
Hamline	99	12%	74%	14%
Iowa	87	15%	72%	13%
Montreal	102	25%	61%	15%
Mt. Airy	101	14%	64%	22%
Neill	56	21%	68%	11%
Ravoux	105	25%	61%	14%
Seal	70	20%	63%	17%
Valley	74	20%	62%	18%
Wabasha	39	31%	41%	28%
Wilson	87	28%	56%	16%
How long have you lived in PHA housing?				
Less than 1 year	170	35%	47%	18%
1-5 years	546	25%	58%	17%
6-10 years	268	20%	63%	16%
More than 10 years	280	11%	79%	10%
Age				
29 or younger	109	44%	35%	21%
30-49	271	31%	49%	20%
50-59	243	26%	56%	18%
60-69	273	15%	70%	15%
70 and older	389	13%	76%	10%
Race/ethnicity				
Asian/Pacific Islander	106	29%	48%	23%
Black/African American	215	34%	44%	21%
Hispanic/Latino	39	18%	64%	18%
White	846	17%	69%	14%
Other	78	36%	50%	14%

A83. Gender

	N	Female	Male
All	1,437	63%	37%
Central	71	46%	54%
Cleveland	75	77%	23%
Dunedin	77	70%	30%
Edgerton	127	64%	36%
Exchange	95	58%	42%
Front	93	65%	35%
Hamline	119	76%	24%
Iowa	94	62%	38%
Montreal	114	61%	39%
Mt. Airy	104	64%	36%
Neill	67	66%	34%
Ravoux	112	51%	49%
Seal	74	66%	34%
Valley	79	57%	43%
Wabasha	43	56%	44%
Wilson	93	71%	29%
Age			
29 or younger	113	55%	45%
30-49	285	47%	53%
50-59	258	56%	44%
60-69	298	67%	33%
70 and older	471	77%	23%
Race/ethnicity			
Asian/Pacific Islander	109	59%	41%
Black/African American	242	60%	40%
Hispanic/Latino	43	65%	35%
White	948	64%	36%
Other	82	66%	34%

A84. Age

	N	29 or younger	30-39	40-49	50-59	60-69	70-79	80-89	90 and older
All	1,430	8%	7%	13%	18%	21%	19%	11%	3%
Central	72	29%	18%	15%	13%	13%	10%	3%	-
Cleveland	74	1%	9%	7%	11%	20%	28%	19%	4%
Dunedin	77	3%	8%	13%	23%	22%	16%	12%	4%
Edgerton	123	3%	2%	7%	16%	33%	23%	15%	2%
Exchange	95	8%	11%	20%	23%	18%	12%	5%	3%
Front	92	15%	2%	14%	14%	22%	16%	11%	5%
Hamline	119	1%	-	2%	3%	24%	30%	30%	10%
Iowa	94	1%	5%	16%	13%	24%	23%	16%	1%
Montreal	114	10%	9%	13%	33%	11%	11%	11%	1%
Mt. Airy	103	5%	5%	14%	12%	33%	26%	6%	-
Neill	67	3%	7%	13%	24%	13%	21%	13%	4%
Ravoux	112	4%	4%	19%	22%	23%	21%	4%	3%
Seal	75	15%	8%	11%	19%	12%	19%	15%	3%
Valley	79	11%	13%	20%	25%	16%	8%	4%	3%
Wabasha	42	19%	7%	17%	31%	17%	7%	2%	-
Wilson	92	12%	8%	17%	16%	22%	17%	7%	1%

A84. What is your age (continued)

	<i>N</i>	29 or younger	30-39	40-49	50-59	60-69	70-79	80-89	90 and older
Gender									
Female	905	7%	5%	10%	16%	22%	21%	15%	4%
Male	520	10%	10%	19%	22%	19%	15%	5%	0%
US born?									
Yes	1,150	5%	6%	14%	21%	21%	19%	12%	3%
No	258	22%	11%	10%	7%	20%	19%	9%	2%
Race/ethnicity									
Asian/Pacific Islander	110	16%	10%	8%	6%	30%	23%	6%	-
Black/African American	240	22%	8%	16%	18%	17%	13%	5%	1%
Hispanic/Latino	43	7%	5%	12%	9%	23%	26%	14%	5%
White	943	2%	6%	13%	20%	22%	20%	14%	4%
Other	82	23%	12%	18%	23%	10%	9%	2%	2%
Physical disability^a									
Yes	648	2%	5%	15%	23%	22%	18%	12%	2%
No	728	14%	8%	13%	13%	21%	20%	10%	3%
Emotional or mental health diagnosis^b									
Yes	445	5%	10%	26%	31%	17%	10%	2%	0%
No	939	10%	5%	8%	11%	24%	23%	16%	4%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

A85. Including you, how many people live in your apartment?

	<i>N</i>	One	Two	Three or more
All	1,399	95%	4%	0%
Central	71	92%	7%	1%
Cleveland	71	99%	1%	-
Dunedin	76	99%	1%	-
Edgerton	120	98%	3%	-
Exchange	94	96%	4%	-
Front	88	98%	2%	-
Hamline	114	96%	4%	-
Iowa	93	95%	4%	1%
Montreal	113	98%	2%	-
Mt. Airy	104	82%	17%	1%
Neill	64	98%	2%	-
Ravoux	111	96%	3%	1%
Seal	72	90%	10%	-
Valley	76	99%	1%	-
Wabasha	43	98%	2%	-
Wilson	89	96%	4%	-
Race/ethnicity				
Asian/Pacific Islander	109	79%	20%	1%
Black/African American	237	96%	4%	-
Hispanic/Latino	43	88%	12%	-
White	920	97%	2%	0%
Other	80	95%	5%	-

A86. Are you currently receiving any education or training?

	N	Yes	No
All	1,419	12%	88%
Central	71	39%	61%
Cleveland	73	11%	89%
Dunedin	76	9%	91%
Edgerton	126	6%	94%
Exchange	93	15%	85%
Front	92	12%	88%
Hamline	116	4%	96%
Iowa	94	4%	96%
Montreal	113	12%	88%
Mt. Airy	105	4%	96%
Neill	64	8%	92%
Ravoux	111	12%	88%
Seal	73	18%	82%
Valley	78	19%	81%
Wabasha	42	21%	79%
Wilson	92	15%	85%

How long have you lived in PHA housing?

Less than 1 year	180	22%	78%
1-5 years	593	17%	83%
6-10 years	291	7%	93%
More than 10 years	316	4%	96%

Gender

Female	892	10%	90%
Male	522	15%	85%

Age

29 or younger	113	63%	37%
30-49	285	19%	81%
50-59	258	5%	95%
60-69	295	5%	95%
70 and older	457	3%	97%

A86. Are you currently receiving any education or training? (continued)

	N	Yes	No
US born?			
Yes	1,148	7%	93%
No	256	34%	66%
Race/ethnicity			
Asian/Pacific Islander	108	24%	76%
Black/African American	241	22%	78%
Hispanic/Latino	43	7%	93%
White	935	6%	94%
Other	82	33%	67%
Physical disability^a			
Yes	648	5%	95%
No	724	18%	82%
Emotional or mental health diagnosis^b			
Yes	446	11%	89%
No	933	13%	87%
Physical disability or emotional/mental health problem^c			
Yes	839	8%	92%
No	525	20%	80%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A87. Of those receiving training, what type?

	<i>N</i>	High School/GED classes	Certificate courses or technical training	College/University	Other
All	158	19%	15%	41%	26%
Central	26	23%	12%	54%	12%
Cleveland	8	13%	-	13%	75%
Dunedin	7	14%	-	43%	43%
Edgerton	6	33%	17%	50%	-
Exchange	14	36%	29%	7%	29%
Front	11	27%	18%	45%	9%
Hamline	5	20%	-	40%	40%
Iowa	4	-	-	50%	50%
Montreal	12	8%	25%	33%	33%
Mt. Airy	3	-	33%	33%	33%
Neill	5	20%	-	20%	60%
Ravoux	11	9%	-	55%	36%
Seal	13	-	8%	85%	8%
Valley	13	23%	15%	38%	23%
Wabasha	7	57%	14%	14%	14%
Wilson	13	8%	38%	31%	23%
How long have you lived in PHA housing?					
Less than 1 year	38	29%	8%	47%	16%
1-5 years	91	8%	20%	45%	27%
6-10 years	18	44%	-	17%	39%
More than 10 years	10	40%	20%	10%	30%
Gender					
Female	88	17%	13%	42%	28%
Male	70	21%	17%	39%	23%
Age					
29 or younger	67	19%	13%	63%	4%
30-49	52	15%	19%	33%	33%
50-59	12	25%	17%	25%	33%
60-69	14	29%	7%	7%	57%
70 and older	11	18%	-	-	82%

A87. Of those receiving training, what type? (continued)

	<i>N</i>	High School/GED classes	Certificate courses or technical training	College/University	Other
US born?					
Yes	76	21%	17%	30%	32%
No	81	17%	11%	51%	21%
Race/ethnicity					
Asian/Pacific Islander	24	4%	13%	54%	29%
Black/African American	49	22%	20%	49%	8%
Hispanic/Latino	2	-	50%	50%	-
White	54	22%	13%	17%	48%
Other	27	15%	7%	63%	15%
Physical disability^a					
Yes	29	28%	14%	14%	45%
No	127	17%	15%	47%	20%
Emotional or mental health diagnosis^b					
Yes	45	29%	13%	20%	38%
No	111	15%	15%	49%	21%
Physical disability or emotional/mental health problem^c					
Yes	56	25%	14%	21%	39%
No	99	16%	15%	52%	17%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

^c Combines a and b above.

A88. U.S. born?

	N	Yes	No
All	1,420	82%	18%
Central	72	44%	56%
Cleveland	75	68%	32%
Dunedin	74	74%	26%
Edgerton	126	91%	9%
Exchange	92	88%	12%
Front	92	91%	9%
Hamline	116	94%	6%
Iowa	93	98%	2%
Montreal	113	87%	13%
Mt. Airy	104	54%	46%
Neill	65	94%	6%
Ravoux	112	86%	14%
Seal	74	80%	20%
Valley	78	74%	26%
Wabasha	42	86%	14%
Wilson	92	86%	14%
How long have you lived in PHA housing?			
Less than 1 year	180	75%	25%
1-5 years	585	78%	22%
6-10 years	297	83%	17%
More than 10 years	319	93%	7%
Age			
29 or younger	113	50%	50%
30-49	283	81%	19%
50-59	255	93%	7%
60-69	296	82%	18%
70 and older	461	83%	17%
Race/ethnicity			
Asian/Pacific Islander	110	2%	98%
Black/African American	241	78%	22%
Hispanic/Latino	42	57%	43%
White	935	95%	5%
Other	82	59%	41%

A89. Race/ethnicity

	<i>N</i>	Asian/ Pacific Islander	Black/ African American	Hispanic/ Latino	White	Other (includes Native American)
All	1,430	8%	17%	3%	66%	6%
Central	72	28%	39%	-	18%	15%
Cleveland	75	1%	3%	5%	87%	4%
Dunedin	76	7%	14%	25%	46%	8%
Edgerton	125	6%	13%	-	78%	4%
Exchange	93	3%	22%	3%	65%	8%
Front	92	1%	17%	4%	73%	4%
Hamline	118	2%	11%	-	84%	3%
Iowa	95	-	2%	1%	89%	7%
Montreal	113	1%	9%	1%	87%	3%
Mt. Airy	105	40%	16%	4%	36%	4%
Neill	66	-	29%	-	70%	2%
Ravoux	111	5%	23%	4%	63%	5%
Seal	76	13%	16%	-	63%	8%
Valley	79	6%	29%	-	49%	15%
Wabasha	42	2%	36%	2%	55%	5%
Wilson	92	8%	14%	2%	73%	3%
How long have you lived in PHA housing?						
Less than 1 year	182	9%	36%	2%	45%	8%
1-5 years	593	10%	19%	3%	61%	7%
6-10 years	294	8%	11%	3%	73%	5%
More than 10 years	323	2%	9%	3%	83%	4%
Age						
29 or younger	112	16%	47%	3%	17%	17%
30-49	283	7%	20%	2%	61%	9%
50-59	258	3%	16%	2%	72%	7%
60-69	297	11%	14%	3%	69%	3%
70 and older	468	7%	10%	4%	77%	2%

A90. Can you read English?

	N	Yes	No
All	1,423	91%	9%
Central	72	90%	10%
Cleveland	74	81%	19%
Dunedin	77	81%	19%
Edgerton	124	97%	3%
Exchange	92	96%	4%
Front	91	97%	3%
Hamline	117	97%	3%
Iowa	95	98%	2%
Montreal	113	91%	9%
Mt. Airy	105	63%	37%
Neill	67	99%	1%
Ravoux	109	93%	7%
Seal	76	96%	4%
Valley	78	91%	9%
Wabasha	42	98%	2%
Wilson	91	95%	5%
Age			
29 or younger	113	98%	2%
30-49	282	95%	5%
50-59	259	94%	6%
60-69	295	85%	15%
70 and older	463	89%	11%
Race/ethnicity			
Asian/Pacific Islander	111	48%	52%
Black/African American	237	96%	4%
Hispanic/Latino	43	60%	40%
White	944	96%	4%
Other	82	90%	10%

A91. (Of those who indicated they could not read English) What is your main language?

	<i>N</i>	Hmong	Spanish	Russian	Other
All	104	31%	13%	16%	39%
Central	6	50%	-	-	50%
Cleveland	13	-	15%	69%	15%
Dunedin	14	14%	71%	-	14%
Edgerton	2	50%	-	-	50%
Exchange	4	-	25%	-	75%
Front	-	-	-	-	-
Hamline	3	-	-	-	100%
Iowa	2	50%	-	-	50%
Montreal	9	-	-	78%	22%
Mt. Airy	35	57%	-	-	43%
Neill	-	-	-	-	-
Ravoux	5	40%	20%	-	40%
Seal	1	-	-	-	100%
Valley	5	40%	-	20%	40%
Wabasha	1	-	-	-	100%
Wilson	4	25%	-	-	75%
Age					
29 or younger	2	-	-	-	100%
30-49	8	50%	-	-	50%
50-59	12	33%	8%	8%	50%
60-69	36	42%	8%	8%	42%
70 and older	45	20%	22%	29%	29%

A92. Can you read in your main language?

	N	Yes	No
All	96	53%	47%
Central	7	29%	71%
Cleveland	11	100%	-
Dunedin	12	58%	42%
Edgerton	3	33%	67%
Exchange	3	-	100%
Front	-	-	-
Hamline	2	-	100%
Iowa	1	100%	-
Montreal	7	86%	14%
Mt. Airy	34	50%	50%
Neill	-	-	-
Ravoux	8	50%	50%
Seal	-	-	-
Valley	5	20%	80%
Wabasha	1	-	100%
Wilson	2	50%	50%

A93. Do you have a physical disability^a that prevents you from working, driving, or other daily functioning?

	N	Yes	No
All	1,387	47%	53%
Central	71	31%	69%
Cleveland	68	44%	56%
Dunedin	75	49%	51%
Edgerton	119	61%	39%
Exchange	92	43%	57%
Front	90	37%	63%
Hamline	114	47%	53%
Iowa	93	56%	44%
Montreal	107	47%	53%
Mt. Airy	103	41%	59%
Neill	65	48%	52%
Ravoux	110	57%	43%
Seal	74	47%	53%
Valley	76	46%	54%
Wabasha	40	33%	68%
Wilson	90	50%	50%
How long have you lived in PHA housing?			
Less than 1 year	180	35%	65%
1-5 years	573	46%	54%
6-10 years	288	49%	51%
More than 10 years	308	55%	45%
Gender			
Female	870	49%	51%
Male	511	44%	56%
Age			
29 or younger	113	12%	88%
30-49	281	46%	54%
50-59	247	62%	38%
60-69	292	49%	51%
70 and older	443	48%	52%

A93. Do you have a physical disability that prevents you from working, driving, or other daily functioning? (continued)

	<i>N</i>	Yes	No
US born?			
Yes	1,122	51%	49%
No	246	28%	72%
Race/ethnicity			
Asian/Pacific Islander	106	34%	66%
Black/African American	239	40%	60%
Hispanic/Latino	42	38%	62%
White	912	51%	49%
Other	81	48%	52%
Emotional or mental health diagnosis^b			
Yes	445	58%	42%
No	917	42%	58%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

A94. Emotional or mental health diagnosis^b

	N	Yes	No
All	1,397	32%	68%
Central	71	24%	76%
Cleveland	71	34%	66%
Dunedin	72	29%	71%
Edgerton	122	21%	79%
Exchange	92	45%	55%
Front	92	39%	61%
Hamline	118	14%	86%
Iowa	95	27%	73%
Montreal	107	50%	50%
Mt. Airy	102	19%	81%
Neill	63	44%	56%
Ravoux	107	43%	57%
Seal	74	27%	73%
Valley	77	40%	60%
Wabasha	42	31%	69%
Wilson	92	33%	67%
How long have you lived in PHA housing?			
Less than 1 year	179	28%	72%
1-5 years	578	35%	65%
6-10 years	289	35%	65%
More than 10 years	311	26%	74%
Gender			
Female	874	30%	70%
Male	516	36%	64%
Age			
29 or younger	113	19%	81%
30-49	277	57%	43%
50-59	244	56%	44%
60-69	297	25%	75%
70 and older	453	12%	88%

A94. Emotional or mental health diagnosis^b (continued)

	N	Yes	No
US born?			
Yes	1,126	36%	64%
No	252	15%	85%
Race/ethnicity			
Asian/Pacific Islander	110	17%	83%
Black/African American	235	22%	78%
Hispanic/Latino	42	12%	88%
White	922	38%	62%
Other	80	33%	68%
Physical disability^a			
Yes	642	40%	60%
No	720	26%	74%

^a Actual question: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?"

^b Actual question: "Have you ever been diagnosed with an emotional or mental health problem?"

A95. (Of those age 62 or older) Would you prefer to live in a 'senior designated building,' where people moving in are age 62 or older?

	<i>N</i>	No	Yes, but only if I could stay where I live now	Yes, and I would be willing to move to live in a senior only	Yes, and I would be willing to move OR stay where I live now
All	661	48%	45%	4%	2%
Central	16	75%	19%	6%	-
Cleveland	46	54%	43%	2%	-
Dunedin	36	44%	53%	3%	-
Edgerton *	74	43%	51%	4%	1%
Exchange	28	50%	43%	4%	4%
Front	44	48%	39%	5%	9%
Hamline *	98	21%	76%	1%	2%
Iowa	55	49%	42%	4%	5%
Montreal	29	45%	45%	7%	3%
Mt. Airy	58	69%	28%	2%	2%
Neill	31	55%	42%	3%	-
Ravoux	50	66%	26%	4%	4%
Seal	28	57%	43%	-	-
Valley	19	63%	21%	16%	-
Wabasha	11	45%	45%	-	9%
Wilson	38	37%	47%	16%	-
Age					
29 or younger	-	-	-	-	-
30-49	-	-	-	-	-
50-59	-	-	-	-	-
60-69	235	54%	37%	5%	3%
70 and older	411	45%	49%	4%	2%

* Edgerton and Hamline were senior designated buildings at the time of the survey.

A95. (Of those age 62 or older) Would you prefer to live in a 'senior designated building,' where people moving in are age 62 or older? (continued)

	<i>N</i>	No	Yes, but only if I could stay where I live now	Yes, and I would be willing to move to live in a senior only	Yes, and I would be willing to move OR stay where I live now
US born?					
Yes	534	43%	49%	4%	3%
No	111	70%	26%	3%	1%
Race/ethnicity					
Asian/Pacific Islander	55	84%	15%	2%	-
Black/African American	73	48%	45%	7%	-
Hispanic/Latino	27	37%	56%	4%	4%
White	475	44%	49%	4%	3%
Other	18	78%	17%	-	6%
Physical disability or emotional/mental health problem^a					
Yes	342	51%	42%	4%	3%
No	283	44%	49%	5%	2%

^a Combines two questions: "Do you have a physical disability that prevents you from working, driving, or other daily functioning?" and "Have you ever been diagnosed with an emotional or mental health problem?"

**A96. (Of those age 62 or older and preferring to live in a senior designated building) Buildings in which senior-designated-
preferring respondents would like to live**

	N	Central	Cleveland	Dunedin	Edgerton *	Exchange	Front	Hamline *	Iowa
All	339	1%	9%	7%	14%	4%	6%	26%	10%
Willing to move to	339	1%	3%	1%	2%	1%	-	3%	3%
(Remain in current building)	(339)	(1%)	(6%)	(6%)	(12%)	(4%)	(6%)	(23%)	(8%)
Current residence									
Central	4	(75%)	-	-	-	-	-	-	-
Cleveland	21	-	(95%)	-	-	-	-	5%	5%
Dunedin	20	-	5%	(95%)	-	-	-	-	-
Edgerton *	42	-	2%	-	(93%)	-	-	5%	5%
Exchange	14	-	-	-	-	(93%)	-	7%	-
Front	23	-	4%	9%	13%	4%	(91%)	17%	13%
Hamline *	76	-	1%	-	-	-	-	(100%)	-
Iowa	27	-	4%	-	4%	-	-	7%	(96%)
Montreal	16	-	6%	-	-	6%	-	-	-
Mt. Airy	18	-	-	-	-	-	-	-	6%
Neill	14	-	-	-	-	-	-	-	-
Ravoux	17	6%	-	-	12%	-	-	6%	-
Seal	12	-	-	-	-	-	-	-	-
Valley	6	17%	17%	-	-	-	-	-	-
Wabasha	6	-	-	17%	-	-	-	-	17%
Wilson	23	-	9%	4%	4%	-	-	-	4%

* Edgerton and Hamline were senior designated buildings at the time of the survey.

Note. Respondents were allowed to indicate multiple buildings. Proportions in parentheses represent those desiring their current building become (or remain) senior-designated.

**A96. (Of those age 62 or older and preferring to live in a senior designated building) Buildings in which senior-designated-
preferring respondents would like to live (continued)**

	N	Montreal	Mt. Airy	Neill	Ravoux	Seal	Valley	Wabasha	Wilson
All	339	6%	7%	5%	6%	5%	4%	3%	7%
Willing to move to	339	2%	2%	1%	2%	2%	3%	1%	2%
(Remain in current building)	(339)	(4%)	(5%)	(4%)	(5%)	(4%)	(1%)	(2%)	(6%)
Current residence									
Central	4	-	25%	-	-	-	-	-	-
Cleveland	21	-	-	-	-	-	-	-	-
Dunedin	20	-	-	-	-	-	-	-	-
Edgerton *	42	2%	5%	-	-	-	-	-	2%
Exchange	14	-	-	-	7%	-	7%	-	-
Front	23	9%	4%	9%	9%	13%	13%	-	13%
Hamline *	76	-	-	-	-	-	-	-	-
Iowa	27	-	-	-	-	-	4%	4%	-
Montreal	16	(88%)	-	-	-	-	-	6%	-
Mt. Airy	18	6%	(94%)	-	-	-	6%	-	-
Neill	14	-	7%	(93%)	-	-	-	-	-
Ravoux	17	-	-	-	(88%)	-	6%	6%	-
Seal	12	-	-	-	-	(100%)	-	-	-
Valley	6	-	-	-	-	-	(67%)	-	17%
Wabasha	6	17%	17%	17%	-	17%	17%	(100%)	-
Wilson	23	9%	4%	4%	9%	4%	9%	4%	(78%)

* Edgerton and Hamline were senior designated buildings at the time of the survey.

Note. Respondents were allowed to indicate multiple buildings. Proportions in parentheses represent those desiring their current building become (or remain) senior-designated.