



NOTICE: No In-Person Rent Payments will be accepted June 1, 2015

The St. Paul Public Housing Agency (PHA) will no longer accept residents' rent payments at its Central Administrative Office (555 North Wabasha Street) after 4:30 PM on Friday, May 29, 2015. **DO NOT BRING YOUR RENT PAYMENT TO THE PHA'S CENTRAL OFFICE AFTER THIS DATE!** If you do bring your rent payment to the PHA office, staff will tell you to mail your payment (with your rent statement stub) to US Bank.

Plan ahead to pay your rent in one of these two ways beginning June 1, 2015:

- 1. Pay rent by Mail:** Use the envelope included in your rent statement and send a check or money order made payable to the PHA (do not send cash). You must also send your rent statement stub, with the bank's address showing through the envelope window, for your payment to be properly credited to your account. Do not send any other documents with your payment, since your payment will no longer go to a PHA office. **DO NOT BRING YOUR PAYMENT TO THE BANK.** Payments will be credited to your account on the date the bank receives your payment.
- 2. Pay rent On-line:** Effective June 1, 2015 all PHA Public Housing residents who have a bank account will be able to pay their rent on-line. Go to the PHA's webpage at www.stpha.org and select the "Online Rent Payments" button. You will be redirected to US Bank's "EPayment Express" payment system. The first time you pay rent you will be asked to create an account (you choose your own login ID and password). You will enter your tenant account number (shown on your rent statement), your bank account number and your bank's ABA routing number (both shown on your checks), and the amount you wish to pay. Please direct any questions to your Assistant Housing Manager at the address and phone number on the back of this notice. The PHA will have a Hi-Way Federal Credit Union representative in the office on May 8th and 11th if you are interested in opening a checking or savings account with them. (A few banks were invited, too, but declined to be present)

Beginning June 1, 2015, if you have any questions about your rent amount, past due amounts, late fees, etc. **ask your Assistant Housing Manager** (see the reverse side of this notice). No PHA staff member at the Central Administrative Office will be available to answer questions about your rent starting June 1, 2015.

Your rent is still due on the 1st of each month and you will still be charged a late fee if the PHA receives your rent payment after the 10th of the month (or after the following Monday if the 10th is on a weekend). You may also be responsible for court fees if the PHA files for eviction. If you pay your rent late four times within a 12-month period, the PHA may terminate your tenancy.

EVICTON EXCEPTION: If you have received a lease termination letter for non-payment of rent and you wish to make a payment to avoid eviction, you may make the payment by mail or online, but the PHA must receive the payment before the lease termination date shown on your lease termination letter. You may also pay the full amount needed to avoid eviction in person but only at the PHA's McDonough Management Office, located at 1544 Timberlake Road, St. Paul, MN 55117. Again, to avoid eviction, you must make the delinquent rent payment before 4:30 PM on the lease termination date shown on your lease termination letter. You **must** bring the lease termination letter with you to make a payment. PHA staff at McDonough will not accept your



payment without the lease termination letter. They will not accept cash payments; payment must be by check or money order only.

PHA Management Staff

For questions regarding your rent payment, please call your Assistant Housing Manager at the number shown below:

<u>Location</u>	<u>Address</u>	<u>Phone</u>
Central Hi-Rise	554 Central Ave	651-292-6063
Cleveland Hi-Rise	899 Cleveland Ave	651-695-3718
Dunedin Family & Hi-Rise	469 Ada St	651-298-5231
Edgerton Hi-Rise	1000 Edgerton St	651-793-3990
Exchange Hi-Rise	10 W Exchange St	651-298-5839
Front Hi-Rise	727 Front Ave	651-558-2198
Hamline Hi-Rise	777 Hamline Ave	651-632-5093
Iowa Hi-Rise	1743 Iowa Ave	651-793-3918
McDonough Homes	1544 Timberlake Rd	651-558-2199
Montreal Hi-Rise	1085 Montreal Ave	651-695-3726
Mt. Airy Homes & Hi-Rise	200 E Arch St	651-298-4631
Neill Hi-Rise	325 Laurel Ave	651-224-3488
Ravoux Hi-Rise	280 Ravoux St	651-292-7869
Roosevelt Homes	1575 Ames Ave	651-793-3853
Seal Hi-Rise	825 Seal St	651-292-6230
Valley Hi-Rise	261 E University Ave	651-298-4698
Wabasha Hi-Rise	545 N Wabasha St	651-228-3121
Wilson Hi-Rise	1300 Wilson Ave	651-793-3973

Hmong Cov ntaub ntauv no tseem ceeb. Yog koj tsis to taub, thov hu rau koj tus neeg PHA sawv cev, kom pab txhais lus pub dawb rau koj.

Somali Macluumaadkan ayaa muhiim ah. Oo haaddii aadan fahmin, fadlan wac wakiilkaaga PHA, si aad u hesho caawimo luqadeed oo lacag la'aan ah.

Oromo Beekifni kun baay'ee barbaachisaa dha. Dhimmi isaa isiniif ifa ta'u yoo baate, bakka bu'aan Bulchiinsa Mana Mootummaa Magaala (PHA) gargaarsa tajaajila Afaani tolaan akka isiniif kennu bibilaan gaafadha.

Amharic (Ethiopian) ይህ መረጃ በጣም ጠቃሚ ነው፤ ሃሳቡን መረዳት ካልቻሉ፣ ለመንግስት መኖሪያ ቤቶች ባለስልጣን ተወካይ (PHA) ስልክ በመደወል ከክፍያ ነጻ የትርጉም አገልግሎት ማግኘት ይችላሉ።

Spanish Esta información es importante. Si usted no lo entiende, por favor póngase en contacto con PHA para asistencia lingüística gratuita.

Russian Эта информация очень важна. Если вы не можете ее понять, обратитесь к представителю PHA, и вам будут предоставлены бесплатные услуги перевода